70 Series

Mobile Computer

CK70, CK70NI, CK71, CK71NI, CN70, CN70NI, CN70e, CN70eNI

User's Manual

Intermec Technologies Corporation

Worldwide Headquarters
6001 36th Ave.W.
Everett, WA 98203
U.S.A.

www.intermec.com

The information contained herein is provided solely for the purpose of allowing customers to operate and service Intermec-manufactured equipment and is not to be released, reproduced, or used for any other purpose without written permission of Intermec Technologies Corporation.

Information and specifications contained in this document are subject to change without prior notice and do not represent a commitment on the part of Intermec Technologies Corporation.

© 2011 by Intermec Technologies Corporation. All rights reserved.

The word Intermec, the Intermec logo, Norand, ArciTech, Beverage Routebook, CrossBar, dcBrowser, Duratherm, EasyADC, EasyCoder, EasySet, Fingerprint, i-gistics, INCA (under license), Intellitag, Intellitag Gen2, JANUS, LabelShop, MobileLAN, Picolink, Ready-to-Work, RoutePower, Sabre, ScanPlus, ShopScan, Smart Mobile Computing, SmartSystems, TE 2000, Trakker Antares, and Vista Powered are either trademarks or registered trademarks of Intermec Technologies Corporation.

There are U.S. and foreign patents as well as U.S. and foreign patents pending.

Wi-Fi is a registered certification mark of the Wi-Fi Alliance.

Microsoft, Windows, and the Windows logo are registered trademarks of Microsoft Corporation in the United States and/or other countries.

Bluetooth is a trademark of Bluetooth SIG, Inc., U.S.A.

Document Change Record

This page records changes to this document. The document was originally released as Revision 001.

Version Number	Revision Letter	Date	Description of Change
002	A	06/2011	Revised to add information on non-incendive (NI) versions of the computer, provisioning the computer, the new ScanDiagnostics application, and how to use the 70 Series as a USB mass storage device. Also corrected the cold boot procedure and removed the compass.

Contents

Before You Begin ix
Safety Information ix
Global Services and Support ix
Warranty Information ix
Web Support ix
Send Feedback x
Telephone Support x
Service Location Support x
Who Should Read This Manual xi
Related Documents xi
Patent Information xii

1 Using the Computer 1

About the 70 Series Mobile Computers 2
What's New in This Release 4
Overview of 70 Series Features 5
About the Status LEDs 6

70 Series Accessories 8

About Language Provisioning 9

About the Battery 10
Charging the Battery 10
Changing the Battery 10
About Battery Status 13
About Battery Life and Conservation 15

About the Keypad 16
Entering Characters on the QWERTY Keypad 21
Entering Characters on the Numeric Keypad 22
Entering Characters on the CK70 and CK71 Keypads 23
About the Power Button 23
About the Intermec Dashboard Button 25

Configuring the Screen Backlight 25

Adjusting the Volume 26

Reading Bar Codes 27

Inserting a microSD Card 28
Installing a microSD Card in a CN70 or CN70e 28
Installing a microSD Card in a CK70 or CK71 31

Transferring Files To and From Your PC 33
Using Microsoft ActiveSync to Transfer Files 34
Using the Computer as a Mass Storage Device 35

2 Understanding the User Interface and Intermec Applications 37

About the User Interface 38
About the Home Screen 38
Interacting With the Screen 39
Title Bar Status Icons 40
Aligning the Screen 43

About Intermec Applications 43
Applications Available on the Mobile Computer 44
Applications You Can Download to the Mobile Computer 45

3 Using the Phone 49

About the Phone 50
Activating the UMTS Phone 50
Activating the CDMA Phone 52

Turning the Phone On and Off 53

Making a Phone Call 54

Making an Emergency Phone Call 54

4 Using the Camera 55

About the Color Camera 56
Taking a Picture 56
Recording a Video 57

Saving Pictures and Videos to an SD Card 57

5 Using GPS 59

About the Integrated GPS on Your Computer 60
Using the GPSID Installed on the Computer 60
Improving GPS Performance on the Computer 61

6 Configuring the Computer 63

How to Configure the Computer 64

Using Intermec Settings on the Computer 64
Starting Intermec Settings 65
About the Structure of Intermec Settings 65
Navigating in Intermec Settings 70
Configuring Profile Settings With Intermec Settings 70
Restoring Default Settings 71
Hiding Menu Items in Intermec Settings 71

Using Intermec Settings Remotely With SmartSystems Foundation 72

About Network Communications 72
Configuring 802.11a/b/g/n (Wi-Fi) Radio Communications 72
Configuring Ethernet Communications 73
Configuring Bluetooth Communications 74
About Serial and USB Communications 77
Creating an ISP Connection 78
Creating a VPN Server Connection 80

About Wireless Security 81
Choosing Between Microsoft and Funk Security 81
Loading a Certificate 90

7 Managing the Computer 93

Managing the Computer in Your Network 94
Managing the Computer Using SmartSystems 94
Managing the Computer Using Third-Party Software 95

Developing and Installing Applications 95
Packaging Your Application 96
Choosing a Target Location 96
Installing Applications Using SmartSystems Foundation Console 96

Installing Applications Using Microsoft ActiveSync 97
Installing Applications Using a Storage Card 97
Launching Applications Automatically 97

Updating the System Software 98
Updating Multiple Computers Using SmartSystems Console 99
Updating Individual Mobile Computers 100

8 Troubleshooting and Maintaining the Computer 103

About the Intermec Dashboard 104

Troubleshooting Your Mobile Computer 105
Troubleshooting the Wi-Fi Connection 105
Troubleshooting 802.1x Security 106
Checking 802.11 Network Status 107
Troubleshooting Reading Bar Codes 109
Using ScanDiagnostic to Troubleshoot the Scanner 110
Troubleshooting Operating the Computer 111

Calling Product Support 112
Finding Your Configuration Number 112
Finding Your Operating System Version 113

Resetting the Computer 113
Rebooting the Computer 113
Cold Booting the Computer 113
Clean Booting the Computer 115

Cleaning the Computer 116

A Specifications and Default Settings 117

Physical and Environmental Specifications 118
CN70 Physical Dimensions 118
CN70e Physical Dimensions 118
CK70 Physical Dimensions 118
CK71 Physical Dimensions 118
Environmental Specifications 118
Power and Electrical Specifications 119
70 Series Non-Incendive Computer Specifications 119
Operating System 119
Hardware 119

Back Accessory Interface Pin-outs 120
Touch Screen Specifications 120
Standard Communications 120
Wireless LAN 120
Regulatory Approvals 121
Bar Code Symbologies 121
Imager Reading Distances 122
Default Configuration 130

B Keypads and Keystrokes 139

Standard Characters 140
CN70 Keypads and Keystrokes 140
CN70e Keypads and Keystrokes 145
CK70 Keypads and Keystrokes 149

CK71 Keypads and Keystrokes 156

C ScanNGo Wi-Fi Configuration Bar Codes 165

Radio Configuration Bar Codes 166
2D Configuration Bar Codes 166
1D Configuration Bar Codes 167

Index 175

Before You Begin

This section provides you with safety information, technical support information, and sources for additional product information.

Safety Information

Your safety is extremely important. Read and follow cautions in this document before handling and operating Intermec equipment. You can be seriously injured, and equipment and data can be damaged if you do not follow the safety cautions.

This section explains how to identify and understand cautions and notes that are in this document.

A caution alerts you to an operating procedure, practice, condition, or statement that must be strictly observed to prevent equipment damage or destruction, or corruption or loss of data.

Note: Notes either provide extra information about a topic or contain special instructions for handling a particular condition or set of circumstances.

Global Services and Support

Warranty Information

To understand the warranty for your Intermec product, visit the Intermec web site at **www.intermec.com** and click **Support** > **Returns and Repairs** > **Warranty**.

Disclaimer of warranties: The sample code included in this document is presented for reference only. The code does not necessarily represent complete, tested programs. The code is provided "as is with all faults." All warranties are expressly disclaimed, including the implied warranties of merchantability and fitness for a particular purpose.

Web Support

Visit the Intermec web site at **www.intermec.com** to download our current manuals (in PDF).

Visit the Intermec technical knowledge base (Knowledge Central) at **www.intermec.com** and click **Support** > **Knowledge Central** to review technical information or to request technical support for your Intermec product.

Send Feedback

Your feedback is crucial to the continual improvement of our documentation. To provide feedback about this manual, please contact the Intermec Technical Communications department directly at **TechnicalCommunications@intermec.com.**

Telephone Support

In the U.S.A. and Canada, call **1-800-755-5505**.

Outside the U.S.A. and Canada, contact your local Intermec representative. To search for your local representative, from the Intermec web site, click **About Us** > **Contact Us**.

Service Location Support

For the most current listing of service locations, click **Support** > **Returns and Repairs** > **Repair Locations.**

For technical support in South Korea, use the after service locations listed below:

AWOO Systems
102-1304 SK Ventium
522 Dangjung-dong
Gunpo-si, Gyeonggi-do Korea, South 435-776
Contact: Mr. Sinbum Kang
Telephone: +82-31-436-1191
Email: **mjyun@awoo.co.kr**

IN Information System PTD LTD
6th Floor
Daegu Venture Center Bldg 95
Shinchun 3 Dong
Donggu, Daegu City, Korea
E-mail: **jmyou@idif.co.kr** or **korlim@gw.idif.co.kr**

Who Should Read This Manual

This manual is written for the person who is responsible for installing, configuring, and maintaining the 70 Series Mobile Computer.

This manual provides you with information about the features of the 70 Series mobile computer, and how to install, configure, operate, maintain, and troubleshoot it.

Before you work with the 70 Series mobile computer, you should be familiar with your network and general networking terms, such as IP address.

Related Documents

This is a list of related Intermec documents.

- ***Intermec Settings Command Reference Manual***
- ***Intermec Developer Library (IDL) Resource Kit Developer's Guide***

The Intermec web site at **www.intermec.com** contains our documents (as PDF files) that you can download for free.

To download documents

1. Visit the Intermec web site at **www.intermec.com**.
2. Click the **Products** tab.
3. Using the **Products** menu, navigate to your product page. For example, to find the CN70 computer product page, click **Computers** > **Handheld Computers** > **CN70**.
4. Click the **Manuals** tab.

If your product does not have its own product page, click **Support** > **Manuals**. Use the **Product Category** field, the **Product Family** field, and the **Product** field to help you locate the documentation for your product.

Patent Information

Product is covered by one or more of the following patents:

4882476; 4894523; 4953113; 4961043; 4970379; 4988852; 5019699; 5021642; 5038024; 5081343; 5095197; 5144119; 5144121; 5182441; 5187355; 5187356; 5195183; 5216233; 5216550; 5195183; 5195183; 5218191; 5227614; 5233172; 5241488; 5243602; 5258606; 5278487; 5288985; 5308966; 5322991; 5331136; 5331580; 5342210; 5349678; 5359185; 5371858; 5373478; 5389770; 5397885; 5410141; 5414251; 5416463; 5442167; 5464972; 5468947; 5468950; 5477044; 5486689; 5488575; 5500516; 5502297; 5504367; 5508599; 5514858; 5530619; 5534684; 5536924; 5539191; 5541419; 5548108; 5550362; 5550364; 5565669; 5567925; 5568645; 5572007; 5576529; 5592512; 5594230; 5598007; 5608578; 5616909; 5619027; 5627360; 5640001; 5657317; 5659431; 5671436; 5672860; 5684290; 5719678; 5729003; 5742041; 5761219; 5764798; 5777308; 5777309; 5777310; 5786583; 5793604; 5798509; 5798513; 5804805; 5805807; 5811776; 5811777; 5818027; 5821523; 5828052; 5831819; 5834753; 5834749; 5837987; 5841121; 5842070; 5844222; 5854478; 5862267; 5869840; 5873070; 5877486; 5878395; 5883492; 5883493; 5886338; 5889386; 5892971; 5895906; 5898162; 5902987; 5902988; 5912452; 5923022; 5936224; 5949056; 5969321; 5969326; 5969328; 5979768; 5986435; 5987192; 5987499; 5992750; 6003775; 6012640; 6016960; 6018597; 6024289; 6034379; 6036093; 6039252; 6064763; 6075340; 6095422; 6097839; 6102289; 6102295; 6109528; 6119941; 6128414; 6138915; 6149061; 6149063; 6152370; 6155490; 6158661; 6164542; 6164545; 6173893; 6195053; 6234393; 6234395; 6244512; 6249008; 6328214; 6330975; 6345765; 6356949; 6367699; 6375075; 6375076; 6375344; 6431451; 6435411; 6484944; 6488209; 6497368; 6532152; 6538413; 6539422; 6621942; 6641046; 6681994; 6687403; 6688523; 6732930

There may be other U.S. and foreign patents pending.

1

Using the Computer

This chapter introduces the 70 Series Mobile Computers with Windows® Embedded Handheld operating system. Use this chapter to learn about the basic features and functions of each computer, as well as the available accessories for it.

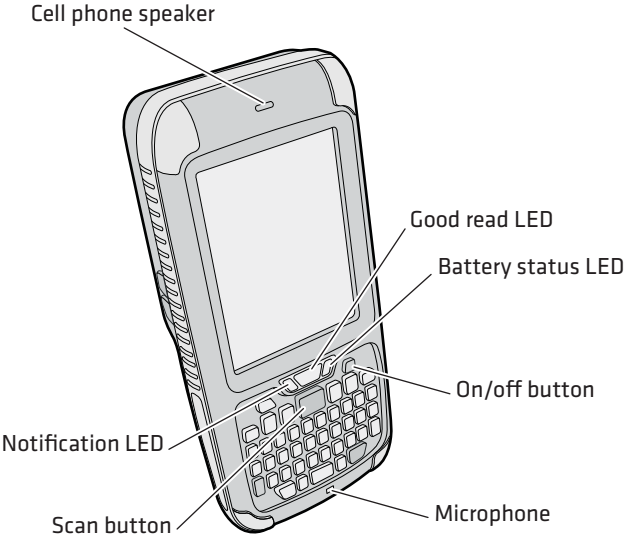
About the 70 Series Mobile Computers

The ergonomically designed Intermec 70 Series Mobile Computers are built on the Microsoft Windows Embedded Handheld operating system. They are lightweight, easy-to-use, and run most software developed for the Windows Embedded platform, including standalone, client-server, and browser-based applications.

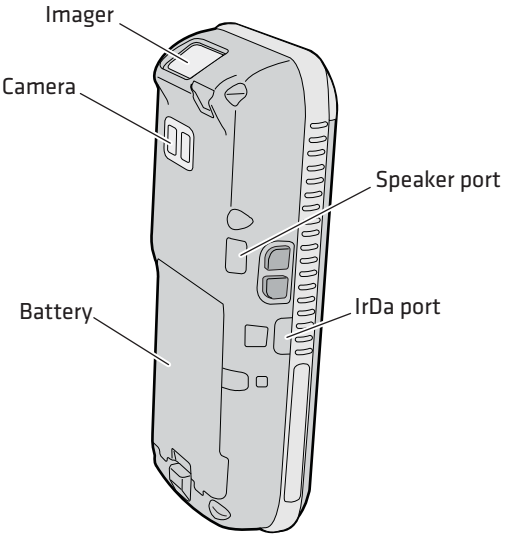
The 70 Series family of computers consists of four different models: the CN70, CN70e, CK70 and CK71. The CN70 and CN70e have the same features except that the CN70e offers a larger keypad for data-input intensive applications. The CK70 and CK71 have most of the same features, but the CK71 offers a choice of imager options and does not offer a WWAN radio option (phone). For intrinsically safe environments, Intermec offers non-incendive (NI) models of each 70 Series computer. Throughout this manual, all versions of the mobile computer are referred to as 70 Series unless information is specific to a particular model of computer.

In most of the user's manual, pictures of the CN70 and CK70 represent the four models of the 70 Series computers.

CN70 Front View

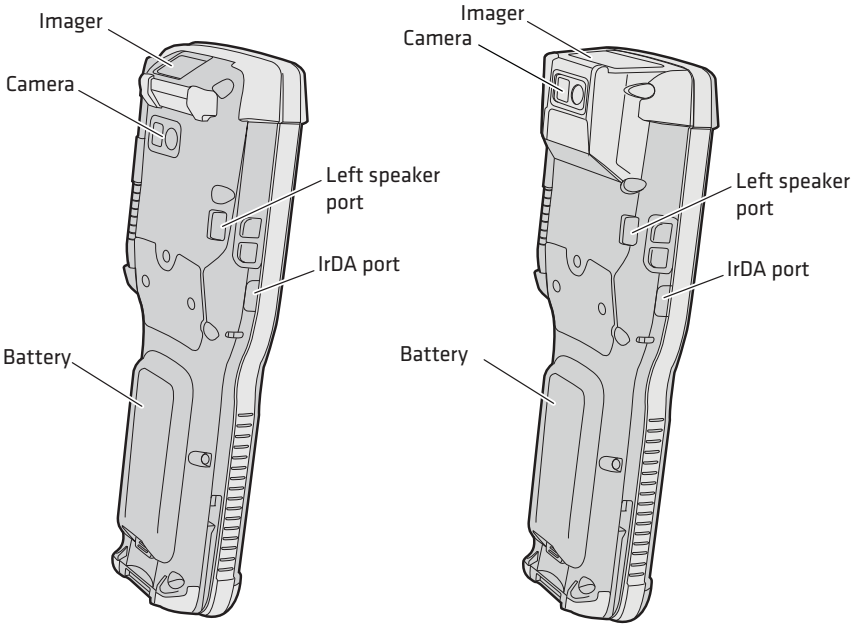


CN70 Back View



CK70 Front View

CK70 and CK71 Back View



What's New in This Release

This version of the user's manual contains these updates:

- Added information on the new non-incendive (NI) versions of the computer. For more information, see **"70 Series Non-Incendive Computer Specifications" on page 119**.
- Added information on provisioning the computer. For more information, see **"About Language Provisioning" on page 9**.
- Added information on how to use the 70 Series computer as a USB mass storage device. For more information, see **"Using the Computer as a Mass Storage Device" on page 35**.
- Corrected the cold boot procedure. For more information, see **"Cold Booting the Computer" on page 113**.
- Added information on the new ScanDiagnostic application. For more information, see **"Using ScanDiagnostic to Troubleshoot the Scanner" on page 110**.
- Removed information on the compass which is not supported.

Overview of 70 Series Features

The 70 Series includes these standard features:

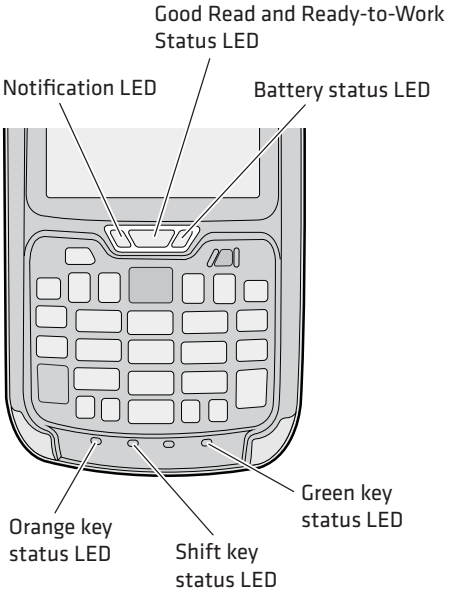
- EA30 area imager that can read bar codes and capture images
- (CK71 only) Choice of EA30, EX25, or EV12 imagers
- Multi-processor architecture with 512 MB DRAM and 1G Flash
- CDMA or UMTS capability (not available on CK71)
- 802.11a/b/g/n and Bluetooth® radios
- GPS radio on CDMA or UMTS computers (not available on CK71)
- 5-megapixel auto-focus color camera
- Customer-accessible microSD slot for memory cards up to 32 GB
- Customer-accessible SIM card slot
- IrDA port with speeds up to 4 Mbps

The 70 Series Mobile Computer with an IEEE 802.11a/b/g/n radio installed is Wi-Fi® certified for interoperability with other 802.11a/b/g/n wireless LAN devices.

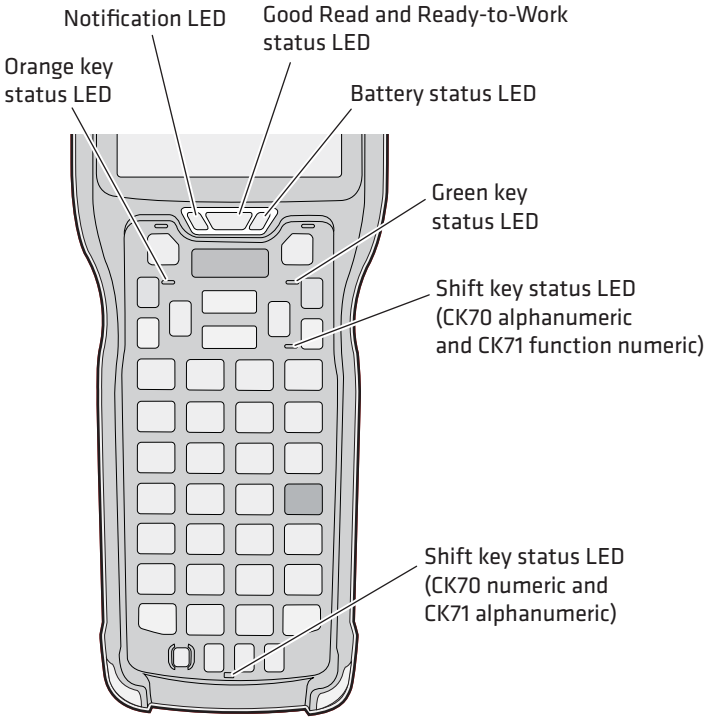
About the Status LEDs

Use the following illustrations and table to understand the status LEDs on your computer. All six status LEDS are not available on every 70 Series computer. For example, the QWERTY versions of the CN70 and CN70e do not have a Green key status LED.

Location of the CN70 Status LEDs



Location of the CK70 Status LEDs


Notification LED
Good Read and Ready-to-Work status LED
Orange key status LED
Battery status LED
Green key status LED
Shift key status LED (CK70 alphanumeric and CK71 function numeric)
Shift key status LED (CK70 numeric and CK71 alphanumeric)

Status LED Descriptions

LED	Color	Description
Notification	Amber	This LED is user-programmable.
Good Read	Green	The computer successfully decoded a bar code.
Ready-to-Work	Blue	If you have Intermec Terminal Emulator (ITE), the application is running and connected to the host. If you do not have ITE, you can configure the Ready-to-Work indicator to turn on or off to indicate a healthy state.
	Blinking blue	ITE is running but not connected to the host.
Battery		See **"About Battery Status" on page 13**.
Key Status	Green	The Green function key is enabled.
	Orange	The Orange function key is enabled.
Shift	Red	The Shift key is enabled.

70 Series Accessories

The 70 Series computer ships with a battery. All other accessories are sold and ordered separately. For help, contact your local Intermec sales representative.

70 Series Accessories

Accessory	Description
Audio Snap-On Adapter	Use the audio adapter to connect the computer to a headset.
Back Accessory Interface	Use the back accessory interface to attach accessories such as the magstripe reader adapter to the CK70 and CK71.
CK70/CK71 Battery	This battery provides main power to the CK70 and CK71.
CK70/CK71 Magstripe Reader Adapter	Use the magnetic stripe reader to be able to read magnetic cards with the CK70 and CK71 computer.
CN70/CN70e Battery	This battery provides main power to the CN70 and CN70e.
CN70/CN70e Magstripe Reader Snap-On Adapter	Use the magnetic stripe reader to be able to read magnetic cards with the CN70 and CN70e computer.
Desktop Stand	Use the desktop stand to hold the 70 Series computer on your desk or a stable surface.
DEX/UCS Snap-On Adapter	Use this adapter to receive and send serial communications through a DEX/UCS connection.
DX1 Desktop Dock with USB connectivity	Use the desktop dock with the: • Computer cup to charge the battery while it is installed in the computer. • Battery cup to charge the battery.
DX2 Dual Dock and DX4 Quad Dock. The DX2 and DX4 are available in charge-only and Ethernet configurations.	Use these charger bases with the: • Computer cup to charge batteries while they are installed in the computer. • Battery cup to charge two batteries.

Accessory	Description
Ethernet Snap-On Adapter	Use the Ethernet adapter to be able to connect the computer to an Ethernet network.
Handstrap Replacement Kit	You can order and install a replacement handstrap for the CN70, CN70e, and CK70/CK71. Each kit contains 5 handstraps.
Holster	Use the holster to store the computer when you need your hands free.
RS-232 Snap-On Adapter	Use the RS-232 adapter to convert the connector on the bottom of the computer to a serial connector.
Scan Handle	Use the scan handle to provide better ergonomics to the computer for high-volume scanning applications.
Tethered Stylus Replacement Kit	You can order and install a replacement stylus.
USB Snap-On Adapter	Use this adapter to convert the bottom connector of the computer to a USB connector.
Vehicle Dock	Use the vehicle dock to provide power and hold your computer while you are using it in a vehicle.
Vehicle Holder	Use the vehicle holder to hold your computer while you are using it in a vehicle.
Vehicle Power Adapter	Use the vehicle power adapter to provide power to the computer from your vehicle.
Vocollect® Snap-On Adapter	Use this adapter to be able to use the Vocollect voice solution in your warehouse.

About Language Provisioning

If your 70 Series computer includes language provisioning, you are prompted to select a language provision when the computer starts for the first time. It may take up to 15 minutes to load your language.

Make sure you select the correct language before you tap **Provision**. If you need to have the language provisioning changed, you will need to send your computer to an Intermec Global Repair Center.

About the Battery

The computers use these rechargeable Lithium-ion battery pack as the main power source:

- 3.7 V, 4000 mAH (14.8 Wh) battery for the CN70 and CN70e
- 3.7 V, 5200 mAH (19.2 Wh) battery for the CK70 and CK71

The battery used in this device may present a fire or chemical burn hazard if it is mistreated. Do not disassemble it, heat it above 100°C (212°F) or incinerate it. Dispose of used batteries promptly. Keep away from children.

Charging the Battery

You need to fully charge the battery before using your computer for the first time. Use one of the charging accessories listed in the next table to charge the battery.

70 Series Charging Accessories

Charging Accessory	Charging Time
Snap-on adapters	Up to 6 hours
DX1, DX2, or DX4 dock	Up to 6 hours
CN70, CN70e, CK70, and CK71 Vehicle Power Adapter	Up to 6 hours

Changing the Battery

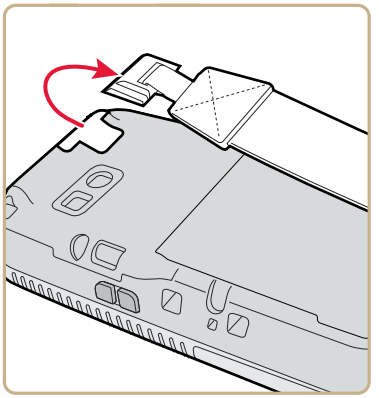
If your battery power is low, you need to either charge the battery in the computer, or replace it with a charged battery.

To change the battery:

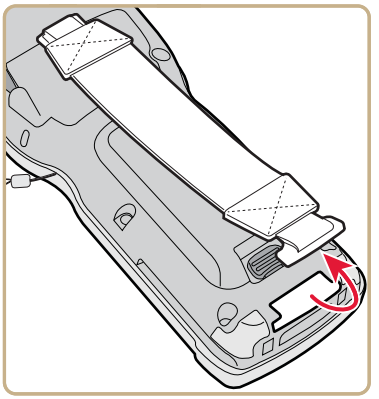
1. Save your files and close any open applications.
2. Press the **Power** button and choose **Hibernate** from the menu to suspend the computer.

3 Detach the handstrap from the computer.

Detaching the Handstrap From a CN70 or CN70e



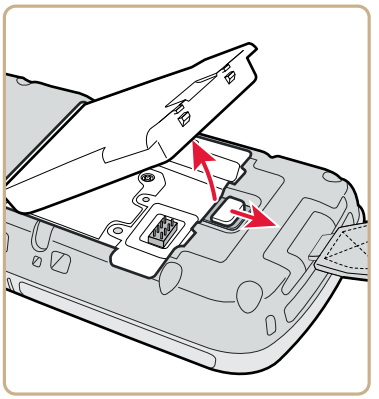
Detaching the Handstrap From a CK70 or CK71



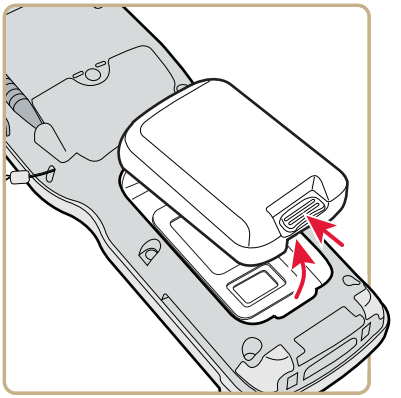
4 Make sure the computer is in hibernate mode and that the screen has turned off.

5 Remove the battery.

- On the CN70 or CN70e, push the battery release toward the bottom of the computer until the battery releases and then lift it away from the computer.



- On the CK70 or CK71, push the battery release toward the top of the computer until the battery releases and then lift it away from the computer.



6 Insert the top end of a fully charged battery into the computer, and press down firmly on the bottom of the battery. Make sure that the battery release is fully engaged.

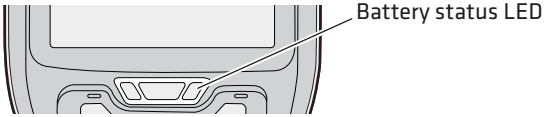
About Battery Status

Use the battery icon on the Title bar to see the power status of your battery. If you want more detailed information on your battery such as usage time or voltage, use the Intermec Dashboard. For more information on the Dashboard, see **"About the Intermec Dashboard" on page 104**.

Understanding the Battery Icon Status

Battery Icon	Status
	Battery is fully charged.
	Battery has a high charge.
	Battery has a medium charge. You should be able to work for several more hours before changing batteries.
	Battery is low. You need to charge or replace the battery soon.
	Battery is critically low. You need to replace the battery now.
	Battery is charging.
	The battery is not installed.

You can also use the battery status LED to see the charging status of your battery.



Understanding the Battery Status LED

LED State	Description
Steady green	The computer is connected to a charger and the battery is more than 95% charged.
Blinking red	The battery is very low. The computer will soon go into Suspend mode. Charge or replace the battery.
Steady red	The computer is connected to a charger and the battery is charging.
Blinking red-amber	The battery charging system has encountered an error. The battery is not charging.
Steady amber	The battery is outside of the allowable charging temperature range. Charging will resume when the battery temperature is back in the acceptable range of 0° to 45°C (32° to 113°F).
Off	The computer is not on external power and the battery is operating normally.

About Battery Life and Conservation

Batteries that are stored outside the computer for long periods of time slowly discharge. Intermec recommends storing the battery in a charger to maintain battery performance.

Battery Conservation Tips

When You Want To:	Do This to Save Battery Power:
Use the computer and the Low Battery status icon appears or the Battery light comes on.	• Connect the computer to an external power source. • Or, save your data and press the **Power** button and select **Hibernate**. After the computer turns off, remove the battery and insert a fully charged battery.
Stop using the computer for 5 minutes or longer.	Make sure that the low battery icon is not on the screen and the Battery LED is not on. Press the **Power** button and choose **Suspend** to suspend the computer.
Store the computer for more than a day.	If you are storing the computer for a few days, like over the weekend, install a charged battery or connect the computer to a power source. If you are storing the computer for longer, remove and charge the battery, and then store both the battery and computer in a cool location. If you store the battery for several months, recharge the battery to keep it at peak performance.
Store the battery outside the computer.	Store the batteries in a charger.

About the Keypad

The CN70 comes with either a QWERTY keypad or a numeric keypad. The CN70e comes with either a QWERTY numeric keypad or numeric keypad. The computer has an ambient light sensor that detects low light and turns on the keypad backlight. By default, the keypad backlight is enabled in low light conditions. You can disable the keypad backlight to conserve power. Use Intermec Settings to configure the backlight. For help, see **"Using Intermec Settings on the Computer" on page 64**.

CN70 QWERTY Keypad

CN70 Numeric Keypad

CN70e QWERTY Numeric Keypad

CN70e Numeric Keypad

The CK70 comes with either a large alpha or an alphanumeric keypad. The CK71 comes with either a numeric function keypad or an alphanumeric keypad. The computer has an ambient light sensor that detects low light and turns on the keypad backlight. By default, the keypad backlight is enabled in low light conditions. You can disable the keypad backlight to conserve power. Use Intermec Settings to configure the backlight. For help, see **"Using Intermec Settings on the Computer" on page 64**.

CK70 Large Alpha Keypad

CK70 Alphanumeric Keypad

CK71 Numeric Function Keypad

CK71 Alphanumeric Keypad

Entering Characters on the QWERTY Keypad

You need to use the orange modifier key and the Shift key to access all characters and functions on the QWERTY keypad.

To type a character:

- Press the key for that character.

To type a character or access a function on the overlay:

- Press and then press the key for the character or function.

To only type characters or access functions on the overlay:

- Press orange twice to lock the orange modifier key to stay on, and then press the keys for the characters or functions.

To type a single uppercase letter:

- Press shift and then the letter key.

To type all uppercase letters:

- Press shift shift to turn on Caps Lock, and then press the letter keys.

You can still type orange modifier characters by pressing orange and then the key for that character.

To turn off Caps Lock, press shift.

Entering Characters on the Numeric Keypad

You need to use the orange modifier key and the green modifier key to access all characters and functions on the Numeric keypad.

To type a character or access a function printed in orange on the overlay:

- Press orange and then press the key for the character or function.

To type a character or access a function printed in green on the overlay:

- Press green and then press the key for the character or function.

To type letters in the upper right corner of a key:

- Press green and then press the key one to three times depending on the position of the letter.

For example, in the upper right corner of the 2 key there are the letters "ABC":

- To type "c", press green 2 2 2.
- To type "C," press green 1 and then press green 2 2 2.

To only type letters:

- Press green green to lock the green modifier key, and then press the key one to four times depending on the position of the letter.

While the green modifier key is locked, press 1 to toggle between only uppercase and lowercase letters.

To unlock the green modifier key, press green.

Note: If uppercase letters are enabled and you unlock the green modifier key, you may need to press 1 to type lowercase letters.

Entering Characters on the CK70 and CK71 Keypads

You need to use the orange modifier key, the green modifier key, and the Shift or Caps Lock key to access all characters and functions on the Alpha, Alphanumeric, and Numeric Function keypads.

To type a character or access a function printed in orange on the overlay or in the upper left corner of a key:

- Press and then press the key for the character or function.

To type a character or access a function printed in green on the overlay:

- Press and then press the key for the character or function.

To type a single uppercase letter:

- Press and then the letter key.

To type all uppercase letters:

- Press to turn on Caps Lock, and then press the letter keys.

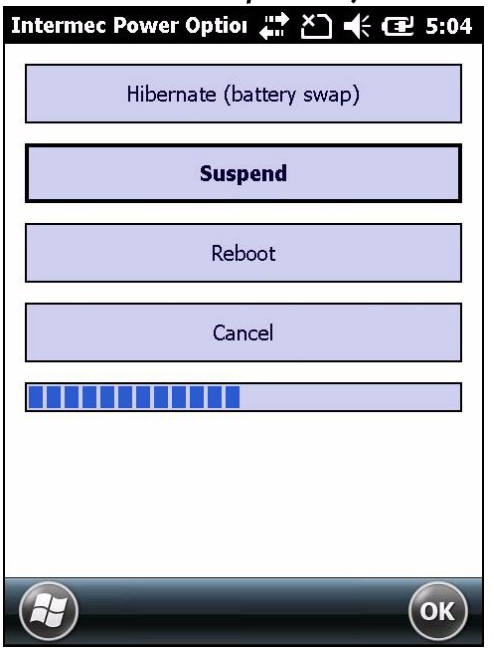
You can still type orange or green modifier characters by pressing or and then the key for that character.

To turn off Caps Lock, press.

About the Power Button

When you press the **Power** button, a dialog appears with a list of power options. If you do not select a power options setting, the currently selected action (the button outlined in bold) occurs after the timeout.

The Intermec Power Options Default Screen



Use the following table to understand the Intermec Power Options.

Note: The Real Time Clock (RTC) will persist through all of the power options as long as it receives power from the Real Time Clock battery.

Intermec Power Options

Option	Description
Hibernate (battery swap)	High power saving mode. Use this setting only for swapping the battery. The computer saves the current system state, registry, and file system and then powers off all radios and internal devices. You can wake the computer by pressing the **Power** button or connecting the computer to external power.
Suspend	Medium power saving mode. The computer powers off all radios and internal devices not involved in saving the system state, but the phone stays on to receive calls. This option is the default setting. You can wake the computer by pressing the **Power** button, pulling the scanner trigger, receiving a call, scheduling an event such as an alarm, or by connecting external power.

Option	Description
Reboot	The computer does not save the current system state, but the registry and file systems are saved. The computer shuts down all running processes and restarts.
Cancel	The Power Options menu is cancelled.
Screen Off	Lowest power saving mode. The screen turns off, but the phone, all radios, and internal devices stay on. Tap the screen to turn the screen back on.
Shutdown	Very high power saving mode. The computer turns off everything. You must press **Power** or apply external power to restart the computer.

The Intermec Power Options screen is customizable. You can use Intermec Settings to determine which options are available to end users, the timeout until the default choice is selected, the default action if no option is selected, or to disable the Power Options screen. For more information on customizing the screen using Intermec Settings, see **"Using Intermec Settings on the Computer" on page 64** or see the ***Intermec Settings Command Reference Manual***.

About the Intermec Dashboard Button

If the Ready-to-Work light blinks, your computer may be experiencing a problem. Press the Intermec Dashboard button (?) to launch the Intermec Dashboard application and view troubleshooting and status information.

You can press the ? button at any time to bring up the Intermec Dashboard. If the computer is not healthy, the current issues are displayed at the top of the screen. If the device is healthy, you can use the Dashboard to view device information. For more information, see **"About the Intermec Dashboard" on page 104**.

Configuring the Screen Backlight

The display has an ambient light sensor that automatically adjusts the backlight intensity to conserve power and ensure the display is readable.

By default, the screen turns off when there is no activity with the computer. Press a key or tap the screen to resume activity.

To configure the screen backlight to turn off:

1. Tap **Start > Settings > Power**.
2. Tap **Advanced** on the horizontal scroll bar.
3. Select the screen power off settings for when the computer is on battery power or external power.

To configure the screen brightness:

1. Tap **Start > Settings > System > Backlight**.
2. Adjust the slider to the desired brightness level.
3. Tap **OK**.

Adjusting the Volume

You can adjust the computer volume for your needs and your environment. The volume includes sounds you hear when you tap the screen or read bar codes with the imager. You can set the volume to off, very low, low, medium, high, very high (default), or vibrate.

You can also use the buttons on the right side of the computer to adjust the volume:

- The upper button increases the volume.
- The lower button decreases the volume.

To adjust the volume:

1. Tap the Volume icon at the top of the screen, and then tap the volume icon on the horizontal scroll menu.
2. Use your stylus or the ⏶ and ⏷ keys to adjust the volume slider to the volume you want, select **Vibrate**, or select **Off**.

Reading Bar Codes

The computer ships with an internal imager. Depending on the imager model in your computer, you can read 1D and 2D bar code symbologies, composite symbologies, and postal codes.

You can also connect the computer to:

- cordless scanners, such as the SF51 and SR61 through Bluetooth communications. For help, see **"Connecting to a Bluetooth Scanner" on page 74**.
- tethered scanners, such as the SR30, and SR61T through the RS-232 adapter (Model 1000AA03). For help, see **"Connecting to a Tethered Scanner" on page 78**.

Note: When the Pictures & Videos application is running, you cannot use the imager.

To read a bar code:

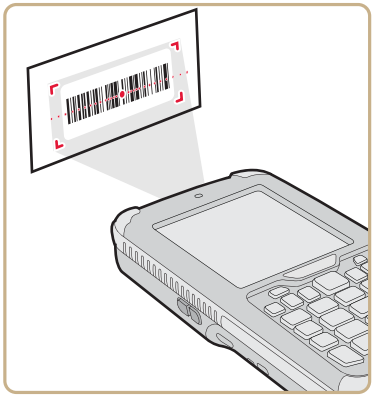
1. Enable only the bar code symbologies that you need.
2. Use Intermec Settings to choose the predefined imager mode that best suits your environment:

Predefined Mode	For Scanning
1D	Only 1D labels.
1D and 2D Standard	(Default) All types of bar code labels.
1D and 2D Bright Environment	In high ambient light, such as outdoors in the sunshine.
1D and 2D Reflective Surface	Glossy labels.

Note: You can also select the imager predefined mode in Profile Settings by tapping **Start > Profile Settings > Scanning**.

3. Point the imager window at the bar code label, and hold the computer steady a few inches from the label.
4. Press the **Scan** button. The laser pointer and illumination beam or frame appear.

Scanning With the EA30 Imager



5 Use the laser pointer as a guide and aim toward the middle of the bar code. Make sure that the illumination beam or frame covers the bar code you are trying to decode.

   When the computer successfully reads a bar code label, you hear a high beep, and the Good Read LED turns on briefly.

6 Release the **Scan** button.

Inserting a microSD Card

You can use a microSD™ card to increase file storage and install software. The computers support an optional 32 GB maximum capacity microSD card.

Note: The computer resets when you open the card access door to insert the microSD card. Make sure you completely close the card access door before you use your computer.

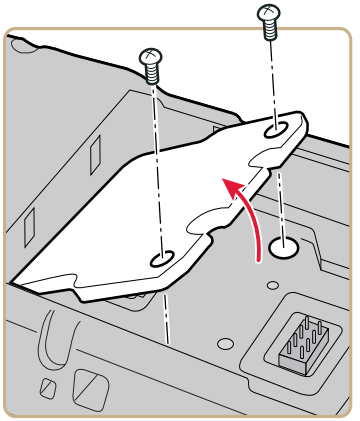
Installing a microSD Card in a CN70 or CN70e

To install a microSD card in a CN70 or CN70e:

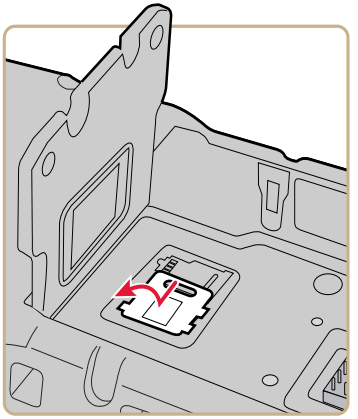
1 Press the **Power** button to turn off the computer.

2 Remove the handstrap and the battery.

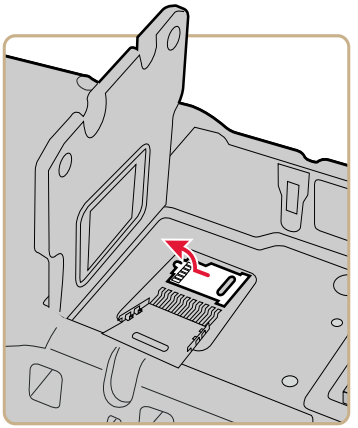
3 Remove the two Phillips screws and open the card access door.



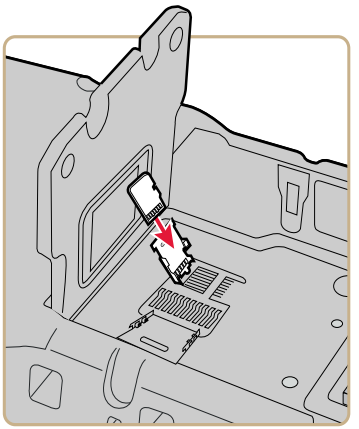
4 Slide the SIM card door to the left to unlock it and open the door.



5 Slide the microSD card door towards the top of the computer to unlock it and open the door.



6 Slide the microSD card into place.



7 Close the microSD card door and slide it towards the bottom of the computer to lock it in place.

8 Close the SIM card door and slide it to the right to lock it in place.

9 Close the card access door and replace the two screws.

10 Install the battery. Press down firmly on the bottom of the battery, and make sure that the battery release tab is fully engaged.

11 Reattach the handstrap.

12 Press the **Power** button. The computer cold boots.

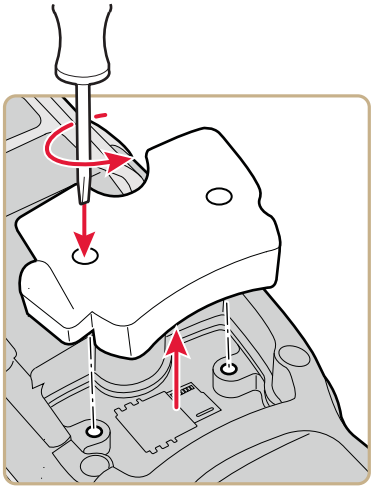
Installing a microSD Card in a CK70 or CK71

To install a microSD card in a CK70 or CK71:

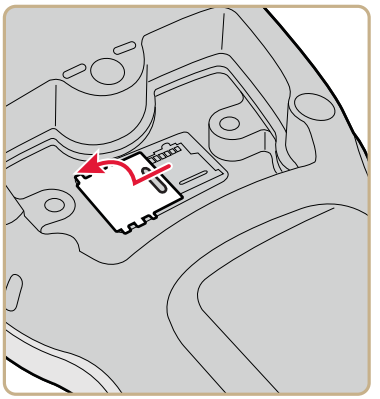
1 Press the **Power** button to turn off the computer.

2 Remove the handstrap.

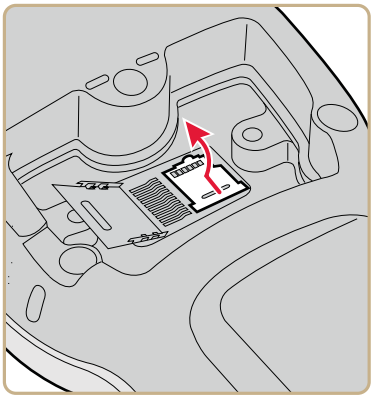
3 Remove the two screws that attach the interface adapter cover to the back of the computer.



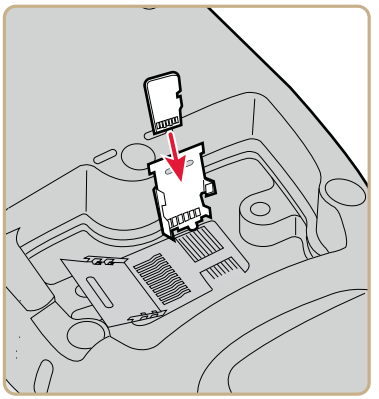
4 Slide the SIM card door to the left to unlock it and open the door.



5 Slide the microSD card door towards the top of the computer to unlock it and open the door.



6 Slide the microSD card into place.



7 Close the microSD card door and slide it towards the bottom of the computer to lock it in place.

8 Close the SIM card door and slide it to the right to lock it in place.

9 Replace the interface adapter cover and attach with the two screws removed in Step 2.

10 Install the battery. Press down firmly on the bottom of the battery, and make sure that the battery release tab is fully engaged.

11 Reattach the handstrap.

12 Press the **Power** button. The computer cold boots.

Transferring Files To and From Your PC

The 70 Series computer supports these two methods for transferring files to and from your PC:

- Using Microsoft ActiveSync or Windows Mobile Device Center.
- Using the 70 Series computer as a mass storage device.

Using Microsoft ActiveSync to Transfer Files

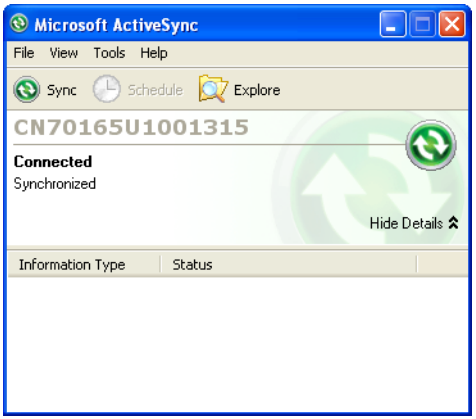
You can use Microsoft ActiveSync (Windows XP or earlier) or Windows Mobile Device Center (Windows Vista or Windows 7) to establish a connection between your computer and a PC. After you connect to your PC, you can transfer files, synchronize files, remotely debug, and perform other device management activities. ActiveSync and Windows Mobile Device Center are free applications available from the Microsoft web site at **www.windowsmobile.com/getstarted**.

To establish a partnership between your computer and a PC, you need to physically connect your computer to your PC using these accessories:

- USB snap-on adapter (Model 1000AA07)
- USB cable

To transfer files to and from your PC using ActiveSync:

1. Connect your mobile computer to your desktop PC using the adapter and USB cable.
2. Download ActiveSync from the Microsoft web site and install ActiveSync on your PC.
3. Follow the onscreen instructions to establish a partnership. When the partnership is established, the Microsoft ActiveSync screen appears on your PC.



Using the Computer as a Mass Storage Device

You can connect the 70 Series computer as a mass storage device to your desktop PC. When connected as a mass storage device, you can easily copy files to and from the mobile computer.

To use the mobile computer as a mass storage device:

1. Go to **www.datalight.com** and download the Reliance Nitro Windows Driver (RNWD). You will need to login before you can download the driver.
2. Connect the mobile computer to your desktop PC using a USB cable.
3. Open Intermec Settings on the mobile computer by tapping **Start > Settings > System > Intermec Settings**.
4. From the Intermec Settings Main Menu, tap **Device Settings > USB Connections**.
5. From the USB Connections menu, select **Mass storage - Flash File Store** and tap **OK**.
6. Copy files to and from your desktop PC to the mobile computer.

2

Understanding the User Interface and Intermec Applications

Use this chapter to learn about the Windows Embedded Handheld user interface and how to interact with the screen. You can also use this chapter to learn about the Intermec applications on your computer, as well as additional Intermec applications you can download.

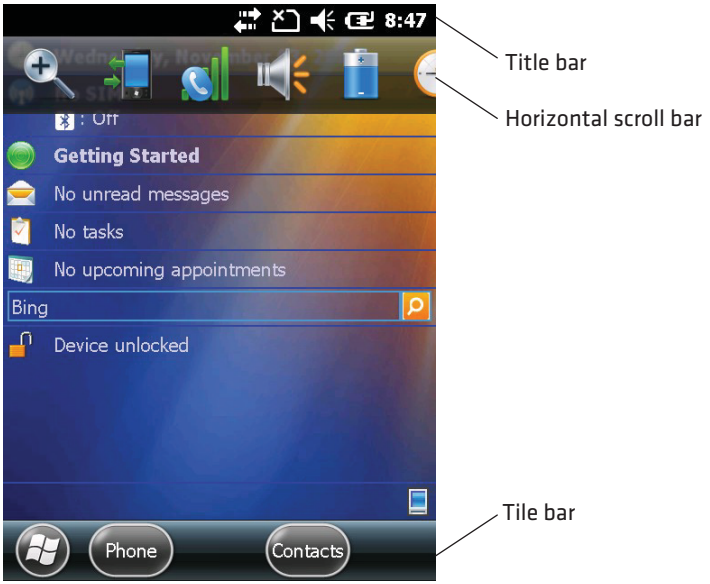
About the User Interface

The user interface for the Windows Embedded Handheld 6.5 operating system is different from previous versions of Windows Mobile. The interface is touch-friendly and easy to navigate. Use the following sections to understand how to interact with Windows Embedded Handheld 6.5.

About the Home Screen

When you turn on your mobile computer, the Home screen is the first screen that appears. The Home screen contains three navigation bars: the Title bar, the horizontal scroll bar, and the Tile bar.

The Windows Embedded Handheld 6.5 Home Screen

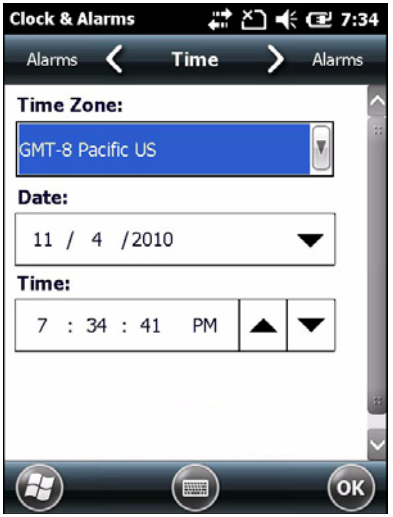


Use the Title bar icons to view the current status of information such as signal strength and battery power remaining. For more information on the Title bar icons, see **"Title Bar Status Icons" on page 40**.

A horizontal scroll bar appears when you tap an icon in the Title bar. This horizontal scroll bar makes it easy to access the applications associated with the Tile bar icons. The horizontal scroll bar also contains a magnifier which improves the touch experience by making parts of the screen large enough to tap with your finger.

The horizontal scroll bar also replaces tabs within Windows screens and allows for easier navigation.

Clock & Alarms Screen With Horizontal Scroll Bar



Use the Tile bar to navigate between screens and within applications. The icons available on the Tile bar change depending on the application you are using.

Interacting With the Screen

The Windows Embedded Handheld 6.5 interface supports the use of gestures with the finger or stylus to move around the screen. The table below explains the supported gestures.

Gesture	Description
Tap	Represents the left click of a mouse.
Double-tap	Represents the left double-click of a mouse.
Hold	Represents the right click of a mouse when you press and hold on the screen and a context menu appears.

Gesture	Description
Flick	Initiates scrolling in the direction (horizontal or vertical) the finger or stylus moves across the screen.
Pan	Press and hold on the screen and then drag in any direction.

Title Bar Status Icons

Tappable icons in the Title bar immediately show you the status of your network, your phone, the volume, the battery, and the time. Use the following table to understand what the icons mean.

Title Bar Status Icon Descriptions

Icon	Description
	You have a new notification.
	You have a new text message.
	You have a new e-mail message.
	You have a new instant message.
	You missed a call.
	The speakerphone is on.
	The phone is roaming.
	An alarm is set.
	The microphone is on.
	An internet call is in progress.
	A Bluetooth headset is detected.
	An ActiveSync connection has been established.
	There is a problem with the ActiveSync synchronization.

Icon	Description
	An ActiveSync synchronization is in progress over USB.
	A UMTS network is available.
	Connecting to a UMTS network.
	A UMTS connection is active.
	A 3G+ network is available.
	An EDGE network is available.
	Connecting to an EDGE network.
	An EDGE connection is active.
	A GPRS network is available.
	Connecting to a GPRS network.
	A GPRS connection is active.
	An HSDPA network is available.
	Connecting to an HSDPA network.
	An HSDPA connection is active.
	Bluetooth is on.
	Wi-Fi is on but not connected, and no networks are detected.
	Wi-Fi is not connected to a network, and other networks are detected.
	Other wireless networks are detected.
	Connected to a wireless network.

Icon	Description
	Synchronizing through a Wi-Fi connection.
	Connected to a wireless network, and other networks are detected.
	Information about a new wireless network is available.
	A network connection is active.
	A network connection is inactive.
	The phone has maximum signal strength.
	The phone has no signal.
	The phone capability is off.
	The phone has no service.
	The phone is searching for service.
	Data is being transferred.
	A voice call is in progress.
	A voice call is on hold.
	There is no SIM card present in the computer.
	The volume is off and the phone is set to vibrate.
	The volume is on.
	The volume is off.
	The battery has a full charge.
	The battery has a high charge.

Icon	Description
	The battery has a medium charge.
	The battery has a low charge.
	The battery has a very low charge.
	The battery is attached to external power and is charging.
	No battery is installed in the computer.
	Call forwarding is on.
	Voice mail is off.
	GPS locator is off.
	GPS locator is on.

Aligning the Screen

You may need to align your screen if you tap on one area and it registers in a different part of the screen. Make sure you only use the stylus to complete the alignment process.

To align the screen:

1. Tap **Start (****) > Settings > System > Screen**.
2. Follow the prompts on the screen to complete the alignment process.

About Intermec Applications

Intermec provides many useful applications to help you configure, troubleshoot, and connect your computer to other devices and networks. You can also download additional applications from the Intermec web site to help you use all of the features of your computer.

Applications Available on the Mobile Computer

Use this table to understand some of the Intermec applications available on your computer.

Intermec Applications Available on the Mobile Computer

Icon	Application	Description
	Bluetooth Audio	Use the Bluetooth Audio application to connect to a Bluetooth headset or hands-free device. For more information, see **"Connecting to a Bluetooth Audio Device" on page 77**.
	iGPS	Use the iGPS application to improve the performance of GPS on your computer. For more information, see **"Improving GPS Performance on the Computer" on page 61**. iGPS is only available on computers with phone capability.
	Intermec Settings	Use Intermec Settings to configure your computer. You can use Intermec Settings to individually configure a computer or you can use it through SmartSystems to configure all of your computers. For more information, see **"Using Intermec Settings on the Computer" on page 64**.
	ISpyWiFi	Use ISpyWiFi to check your 802.11 status and diagnose issues with the connection. For more information, see **"Checking 802.11 Network Status" on page 107**.
	Profile Settings	Use Profile Settings to easily configure the computer for a specific use. You can choose predefined values for the Camera, Power, and Scanning. To apply a profile setting: • Tap the Profile Setting you want to use. You will see a message that changes are saved and a check mark appears next to your choice. For more information on modifying Profile Settings options, see **"Configuring Profile Settings With Intermec Settings" on page 70**.

Icon	Application	Description
	ScanDiagnostic	Use the ScanDiagnostic application to troubleshoot problems with the internal or external scanner. For more information, see **"Using ScanDiagnostic to Troubleshoot the Scanner" on page 110**.
	Wireless Center	Use the Wireless Center to turn radios (Wi-Fi, Bluetooth, phone) on and off and configure settings for each radio.
	Wireless Printing	Use the Wireless Printing application to connect to a Bluetooth printer. For more information, see **"Connecting to a Bluetooth Printer" on page 76**.
	Wireless Scanning	Use the Wireless Scanning application to connect to a Bluetooth scanner. For more information, see **"Connecting to a Bluetooth Scanner" on page 74**.

Applications You Can Download to the Mobile Computer

You can download several Intermec applications from the web site that extend the capabilities of your 70 Series computer. All of the applications listed below are available from the Intermec web site. Some of the applications require the purchase of a license to run. To find the application you want, go to **www.intermec.com > Support > Downloads** and then enter the information to find your 70 Series computer.

About eMDI

Intermec Enhanced Mobile Document Imaging Application (eMDI) is a professional document capture application that enables you to capture images of full page documents (8.5 x 11 or A4 paper sizes) with the camera. You can transfer the images from your mobile computer to a PC or server. For more information, see the ***Intermec Enhanced Mobile Document Imaging User Guide***. You can download and use eMDI for a 30-day evaluation period. After the evaluation period expires, you will need to purchase a license.

About Features Demo

Intermec Features Demo provides a simple way to explore the key features of your mobile computer. You will find applications that demonstrate scanning, document imaging, image capture, printing, and GPS functionality. Many of the applications that are part of Features Demo also have separate full-featured versions that you can download and license for your computer.

About Image Capture

The Intermec Image Capture application is provided for use on the 70 Series computers with an EA30 imager. Image capture provides a way for users to capture a high quality grayscale image with a mobile computer. Image Capture also allows you to change settings to provide the best image possible for the conditions present. You do not need to license Image Capture.

About Intermec Browser

Intermec Browser is a locked-down web application for your computer that is compatible with Internet Explorer 6.0. You can configure Intermec Browser for your specific application requirements and design your own web pages. You can download and use Intermec Browser for a 60-day evaluation period. After the evaluation period expires, you will need to purchase a license.

About Intermec Connection Manager

Intermec Connection Manager is a software application and API interface that provides seamless network roaming for Intermec mobile computers configured with one or more wired or wireless technologies (Ethernet, 802.11, GPRS, CDMA). Intermec Connection Manager works in the background to automatically establish and maintain connections. You can download and use Intermec Connection Manager for a 60-day evaluation period. the evaluation period expires, you will need to purchase a license.

About Intermec Launcher

Intermec Launcher is a Microsoft Windows application, designed for Intermec mobile computers, that provides a platform from which other applications may be launched while attempting to provide a locked-down environment. You can configure Intermec Launcher for your specific application requirements. You can download and use Intermec Launcher for a 60-day evaluation period. After the evaluation period expires, you will need to purchase a license.

About Intermec Terminal Emulator (ITE)

Intermec Terminal Emulator (ITE), part of Intermec Client Pack (ICP), is the next generation of Intermec's popular terminal emulation client designed for enterprise-level data collection. It provides a consistent user interface and a common menu structure to simplify the use and management of applications running on Intermec mobile and wireless computers.

ITE is packed with enhancements that improve productivity, reduce errors, and deliver fast return on investment. It supports multiple emulation protocols in a single client and has new features such as session persistence, remote management and configuration, and offers a maintenance plan to keep you up-to-date with the latest releases and upgrades. You can download and use ITE for a 60-day evaluation period. After the evaluation period expires, you will need to purchase a license and maintenance plan.

About SmartSystems Foundation

SmartSystems™ Foundation is an easy-to-use software platform that provides IT Administrators and Integrators a single, integrated portal for hands-free provisioning, deployment, and management of Intermec devices minimizing the effort spent on software upgrades, equipment monitoring, maintenance and troubleshooting.

SmartSystems Foundation provides a consistent way to manage Intermec devices including mobile computers, RFID readers, printers and bar code scanners, located on-site or remote, to make the most of limited IT resources, and lower the total cost of ownership for Intermec data collection equipment. SmartSystems Foundation can be downloaded at no charge from the Intermec web site. For more information, visit **www.intermec.com/SmartSystems**.

3

Using the Phone

You can use the phone feature to make and receive telephone calls, as well as transmit data through cellular wide-area networks (WANs).

About the Phone

The 70 Series mobile computer supports two types of cellular technology:

- CDMA
- UMTS

Phone features on the computer include a speaker and a microphone. You can also use a Bluetooth headset or hands-free kit. The phone feature is enabled by default on WWAN-equipped mobile computers.

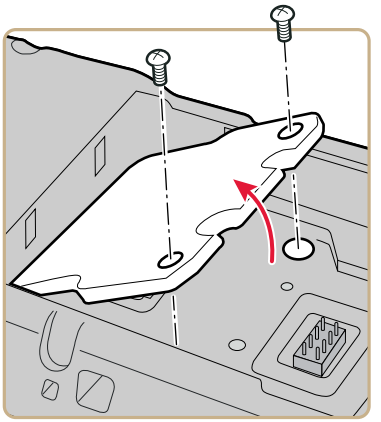
After you turn on the phone and activate service with your wireless carrier, you can customize the phone features and network settings. For more information, see the online help on your mobile computer.

Activating the UMTS Phone

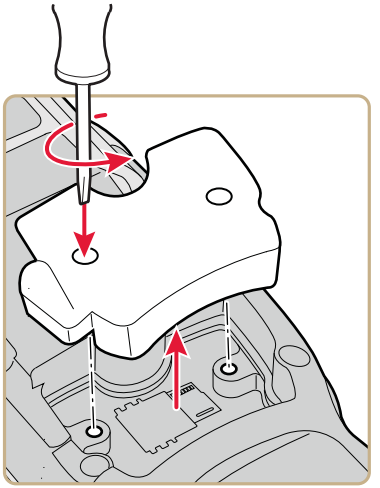
You use a SIM card to activate the UMTS phone on your computer. You can purchase the SIM card from your network provider.

To install the SIM card and activate the UMTS radio:

1. Press the **Power** button to turn off the computer.
2. On the CN70 or CN70e:
   a. Push the battery release tab forward until the battery releases, and lift the battery away from the computer.
   b. Remove the two Phillips screws and open the card access door.

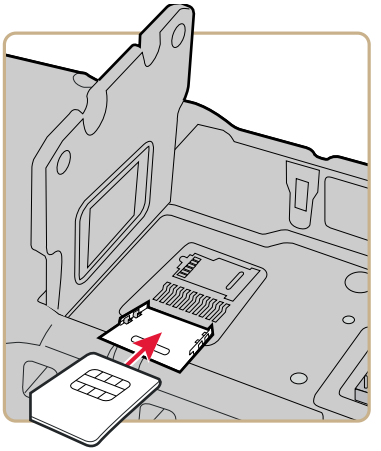


3 On the CK70, remove the two screws and lift the card access door away from the computer.



4 Slide the SIM card door to the left to unlock it and open the door.

5 Slide the SIM card into the slot in the card access door.



6 Close the SIM card door and slide it to the right to lock it in place.

7 Close the card access door and replace the two screws.

8 Install the battery. Press down firmly on the bottom of the battery, and make sure that the battery release tab is fully engaged.

9 Press the **Power** button. The computer cold boots.

Activating the CDMA Phone

To activate the CDMA radio module in your mobile computer, you need to contact your wireless carrier and set up an account for each mobile computer. The following table lists the carriers that Intermec currently supports. If your carrier is not listed in the table, please contact Intermec product support to see if it is now supported.

Currently Supported Carriers

Country	Carriers
United States	Sprint, Verizon

The carrier will require the Electronic Serial Number (ESN) to start the activation process. You can find the ESN:

- on a label located in the upper right corner of the battery compartment.
- on the outside of the computer shipping box.

The activation process is slightly different for each CDMA carrier. Your carrier sales contact and an Intermec representative can guide you through the process.

After you supply the ESN to your carrier, they will respond with values that you must enter using the Windows Mobile Activation Wizard (if required). Some of the supported carriers do not require you to enter any values. The following table shows the carriers, the correct activation method to use, and the values that you need to activate your phone.

Values Required for CDMA Phone

Carrier	Activation Method	Activation Values You Need
Sprint	Activation Wizard	• Master Subsidy Lock (MSL) or activation code • MDN • Mobile Station Identifier (MSID)
Verizon	• Dial *22899 • Activation Wizard	None. All parameters are automatically transferred wirelessly.

After activation, the settings are permanently stored in the CDMA module. Changing the OS or SSPB loads will not affect any of the settings or activation parameters stored in the WAN modem.

Starting the Activation Wizard

Depending on your wireless carrier, you may need to use the Windows Mobile Activation Wizard to activate your phone.

To start the activation wizard:

1. Tap **Start > Phone**, or tap the **Phone** button on the Tile bar.

   The phone application starts.
2. Tap **Menu > Activation Wizard**.

Turning the Phone On and Off

Before you can start using your phone, you need to enable it. You can use Wireless Center to enable and disable your phone, as well as Bluetooth and Wi-Fi communications.

To turn on the phone using Wireless Center:

1. Tap **Start > Settings > Connections > Wireless Center**.
2. Tap **Phone** to turn on the Phone
3. (Optional) To configure the phone, tap **Menu** in the tile bar at the bottom of the screen.
4. Tap **OK** when you are done configuring the options.
5. Tap **OK** to close Wireless Center.

Making a Phone Call

After you activate your phone, you are ready to start making phone calls.

To make a phone call:

1. Press **Phone**.
2. Tap the keys to enter the telephone number you want to call, and tap **Talk**.

Making an Emergency Phone Call

You can use the UMTS phone to make an emergency phone call even if the SIM card is missing. When the SIM card is not installed, the phone will show that you have no service. However, if you dial certain emergency numbers (such as 112, 911, 000, 08, 118, 119, and 999) the call will go through.

4

Using the Camera

You can use the color camera to take pictures and record videos.

About the Color Camera

The camera and flash are located on the back of the computer. You run the Pictures & Videos application to access the camera features. In this application, you can:

- take, view, and edit pictures.
- record and launch video clips stored on the computer or a microSD card.
- configure camera options.

You can also send pictures and video clips to others or save an image as the background on the Home screen. If you download the eMDI application, it uses the camera to capture images.

Note: While the Pictures & Videos application is running, you cannot use the imager.

Taking a Picture

You can take photos in high, normal, or low quality, with image sizes up to 2048 x 1536 pixels. When you take a picture, the image is saved as a .jpg file and stored in the /My Documents/My Pictures folder.

To take a picture:

1. Tap **Start > Pictures & Videos**.
2. Tap the **Camera** icon in the grid or the **Camera** button on the Tile bar, or press **Enter**.
3. Using the screen as a viewfinder, move the camera until you have the image you want to take a picture of.
4. Press **Enter** to take and save the picture. If you choose to save your pictures to Main memory, they are saved to permanent storage on your mobile computer.

Recording a Video

You need to switch to video mode to record video. When you record video, the video is saved as an .mp4 file and stored in the /My Documents/My Pictures folder.

To switch to Video mode and record video:

1. Tap **Start > Pictures & Videos**.
2. Tap the **Camera** icon in the grid or the **Camera** button on the Tile bar, or press **Enter**.
3. Tap **Menu > Video**.
4. Using the screen as a viewfinder, move the video camera until you see the scene you want to video record.
5. Press **Enter** to start recording.
6. When you are done, tap **Stop** or press **Enter** to stop recording and save the video.

   If you choose to save your videos to Main memory, they are saved to permanent storage on the computer.

Saving Pictures and Videos to an SD Card

Pictures and videos are automatically saved to the main memory on your computer. You can save your pictures and video to an SD card to easily transport them to another device.

To save picture and video files to an SD card:

1. Install a microSD card. For help, see **"Inserting a microSD Card" on page 28**.
2. Tap **Start** > **Pictures & Videos**.
3. Tap the camera icon.
4. Tap **Menu > Options**.
5. From the **Save files to** list, select **SD card**, and tap **OK**.

5
Using GPS

The 70 Series computer comes equipped with an integrated Global Positioning System (GPS) receiver if your computer has phone capability (WWAN radio). The GPS receiver can deliver standards-based National Marine Electronics Association (NMEA) data strings to GPS applications.

About the Integrated GPS on Your Computer

Intermec recommends that you use the GPS Intermediate Driver (GPSID) instead of directly accessing the GPS hardware. The GPSID is a Microsoft software component that interacts between applications and the GPS hardware.

As a Microsoft software component, the GPSID:

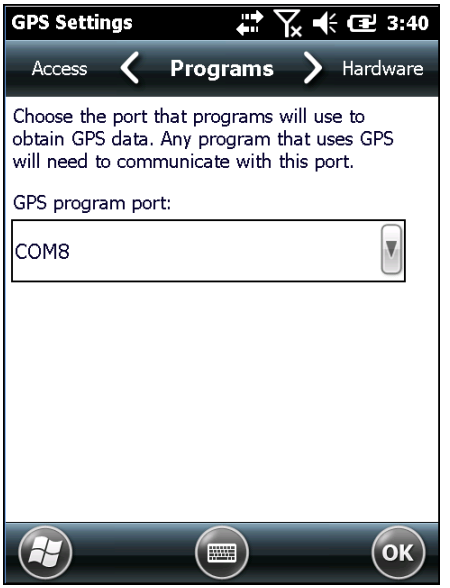
- allows multiple applications to simultaneously access the GPS data stream.
- provides access to GPS data without requiring applications to recognize and parse NMEA syntax.

Using the GPSID Installed on the Computer

To use the GPSID installed on your mobile computer, you need to configure the GPSID settings.

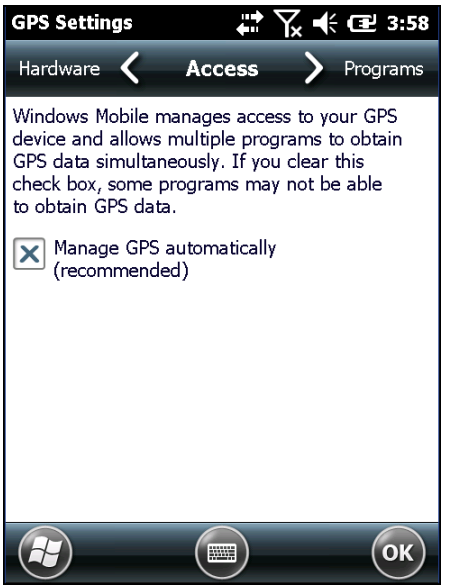
To configure your GPSID settings:

1 Tap **Start > Settings > System > External GPS**. The GPS Settings screen appears with **Programs** selected.



2 Select the COM port that you want your programs to use to get GPS data from your computer.

3 Tap **Access** in the horizontal scroll bar and select the **Manage GPS automatically** check box.


GPS Settings
3:58
Hardware
Access
Programs
Windows Mobile manages access to your GPS device and allows multiple programs to obtain GPS data simultaneously. If you clear this check box, some programs may not be able to obtain GPS data.
Manage GPS automatically (recommended)
OK

4 Tap **OK**.

Improving GPS Performance on the Computer

Use the iGPS application to improve the performance of the GPS on your CN70, CN70e, or CK70 computer. The integrated GPS module has three operating modes:

- Standalone
- MS Assisted
- gpsOneXTRA™ (UMTS computers only)

In Standalone mode, the GPS module relies solely on GPS satellites to determine position.

In MS Assisted mode, the computer can determine position without receiving GPS signals directly from satellites; instead, the computer receives GPS signals and information provided by the cellular network. Even when the computer can receive a satellite signal, MS Assisted can improve position accuracy and reduce the time to determine initial position (Time-To-First-Fix). Check with your cell phone carrier for availability and pricing for MS Assisted service.

Qualcomm's gpsOneXTRA Assistance technology provides enhanced operation for Standalone GPS. This option enables the UMTS-enabled computer to automatically download a small assistance data file from the XTRA servers through a brief internet access session.

Another option you can configure with iGPS is the fix interval. The fix interval defines how often the GPS should provide new information. Larger intervals use less power, but many applications require small intervals to work correctly. The default for fix interval is 4.

Note: Anytime you change the GPS settings, the phone module will reset automatically. It will not affect the functionality of the computer.

To improve GPS performance:

1. Go to **Start > Settings > System > iGPS**.
2. In the **Fix Interval** tab, enter a value for the fix interval. The default setting is 4 and should be optimized for most applications.
3. Tap the **Fix Type** tab and select one of these options: Standalone (**1**), MS assisted (**2**), or **Enable gpsOneXTRA** (check box).
4. Tap **OK**.

6

Configuring the Computer

Use this chapter to learn about the available methods for configuring your mobile computer and how to use Intermec Settings. You can also use this chapter to learn how to configure network communications and wireless security.

How to Configure the Computer

You can configure many parameters on the computer such as the bar code symbologies it decodes or the network settings. The values you set for these parameters determine how the computer operates.

There are several ways to configure the computer:

- Directly on the computer. You can use Intermec Settings directly on the computer to change only the settings on that computer. For more information, see **"Using Intermec Settings on the Computer" on page 64**.
- Remotely using Intermec SmartSystems Foundation. When you use SmartSystems, you can remotely configure all of your 70 Series mobile computers as well as other SmartSystems-enabled Intermec computers and peripherals. For more information, see **"Using Intermec Settings Remotely With SmartSystems Foundation" on page 72**.
- You can use a third-party device management product that supports the computer and Intermec Settings, such as Soti MobiControl or Wavelink Avalanche. For more information, visit the **Device Management** page on the Intermec web site.

You can also configure the computer with configuration bundles that you create using SmartSystems Foundation. For more information, see the SmartSystems Foundation Online Help.

Using Intermec Settings on the Computer

Use Intermec Settings to configure parameters for Intermec applications on the computer as well as some device-specific parameters like volume. You can configure parameters for important functions like data collection and communications.

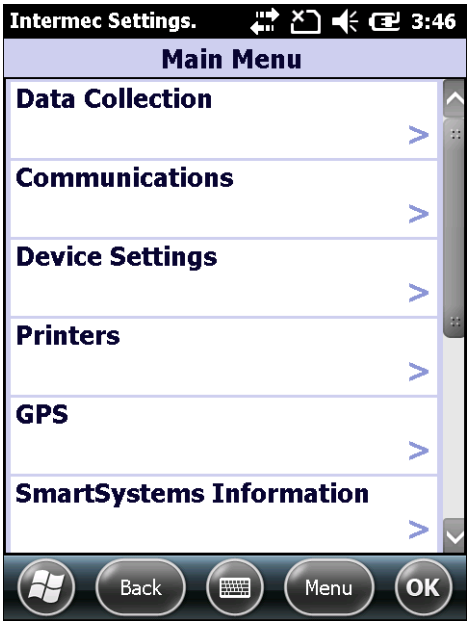
Starting Intermec Settings

Intermec Settings is located on the System screen.

To start Intermec Settings:

- Tap **Start > Settings > System > Intermec Settings.**

The Intermec Settings Main Menu appears.



About the Structure of Intermec Settings

Use the tables below to help find the parameters in Intermec Settings that you want to configure. Each table contains the parameters for one of the Intermec Settings Main Menu options.

If you see **>** next to a menu option, there are more screens available in the next level. If you see **...** next to a menu option, there is only one more screen available.

Most parameters are saved as soon as you tap **OK**. Some settings such as the Serial Port Switch require you to reboot the computer for the changes to take effect.

Data Collection Menu

Data Collection Options	Parameters You Can Configure
Internal Scanner	• Symbologies • Scanner settings • Imager settings • Decode security
Bluetooth Scanner	• Symbologies • Scanner settings • Imager settings • Decode security
Dock Tethered Scanner	• Symbologies • Scanner settings • Scanner port settings • Imager settings • Decode security
Camera	• Symbologies • Scanner settings • Camera settings • Decode security
BT-Configure on Connect	Bluetooth-configure on connect
Magstripe Reader	• Enable magstripe reader • Reader model (read-only)

Communications Menu

Communications Options	Parameters You Can Configure
Device Name	Device name
802.11 Radio	• Security choice (supplicant) • Security settings (includes Wi-Fi settings such as enable/disable radio) • IP settings • Certificates
Ethernet Adapter	IP settings
Bluetooth	Bluetooth settings (power, discoverable, connectable, and so on)

Communications Options	Parameters You Can Configure
WWAN Radio	• Add WWAN connection • Edit WWAN connections • Manage WWAN radio • WWAN information
Serial Port Switch	Serial port switch settings (IrDA, docking connector, and back interface)

Device Settings Menu

Device Settings Options	Parameters You Can Configure
Date and Time	Date and time settings
Good Read	• Internal scanner • Dock tethered scanner • Bluetooth scanner
Volume	Volume settings (beeper and voice, headset beeper, and vibrate mode)
Backlight	Backlight settings (display backlight, keypad backlight, and light level)
Screen	Screen rotation
Keypad	Scan button remapping
Power Management	• Power button • Battery power • External power
Sensors	• Screen rotation • Device off
USB Connections	USB connections
System Component Versions	System component versions (read-only)
IDL Runtime Versions	ITC50 (read-only)
Profile Settings Application	Whether these parameter options appear in Profile Settings: • Camera • Power • Scanning
Features Disabled by Policy	None (read-only)

Printer Menu

Printer Options	Parameters You Can Configure
Printer (if connected through Bluetooth)	Printer settings (Auto detect printer, memory, display, and so on)

Note: The Printer menu displays settings for Bluetooth connected printers. The settings that appear in the menu are dependent on the printer that is paired with the device. The printer needs to be using the Wireless Printer applet.

GPS Menu

GPS Options	
GPS	Bread crumbing settings

SmartSystems Information Menu

SmartSystems Information Options	Parameters You Can Configure
Identity	Identity information (hardware version, firmware version, OS version, and so on) (read-only)
Administrator	Administrator settings (name, phone, and email)
Location	Location settings (country, state, city, campus, and detail)
Information	Device Notes (read-only)

Virtual Wedge Menu

Virtual Wedge Options	Parameters You Can Configure
Enable Virtual Wedge	Enable virtual wedge
Bar Code Scanner Wedge	Bar code scanner wedge settings (bar code scanner grid and label encoding)
Magstripe Reader Wedge	Magstripe Reader Grid

Core Messaging Service Menu

Core Messaging Service Options	Parameters You Can Configure
Server IP	Server IP (read-only)
Associated Server IP	Associated server IP
Broadcast Name	Broadcast name
Port	Port (read-only)
Keep Alive Ping Interval	Keep alive ping interval

Device Monitor Menu

Device Monitor Options	Parameters You Can Configure
Device Health Controls	• Enable health data collection • Enable Blue light • Set rule file location • Set data refresh periods
Device Health Screen Captures	Device health screen capture settings (directory and screen capture allowed)
Disabled Executables	None (read-only)
Device Wipe	Device wipe settings (enable wipe and interval)

License Manager Menu

License Manager Options	Parameters You Can Configure
About	About settings (read-only)
License Vault	None (displays applications that are licensed)

Location Services Menu

Location Services Options	Parameters You Can Configure
Server	Server settings (port and enable server)
Virtual GPS	Virtual GPS settings

For more information on all parameters in Intermec Settings, see the *Intermec Settings Command Reference Manual*.

Navigating in Intermec Settings

You can easily navigate through the screens in Intermec Settings to find the parameter you need to configure.

To move down a level in Intermec Settings:

- Tap the menu item in the list.

To move back a level in Intermec Settings:

- Tap **Back** or **Cancel** on the Tile bar.

To save a parameter setting:

- Tap **OK**.

To exit Intermec Settings:

- Tap **Menu > Exit** or **OK**.

Configuring Profile Settings With Intermec Settings

A profile is a set of predefined values that you can easily apply to the computer to ensure optimal performance in a specific scenario. The end user does not need to figure out the "right" settings because we have already done that work for you. Profile Settings is available from the Start menu so you can make it available to the end user for easy configuration.

Use Intermec Settings to determine the profiles you want the end user to see in the Profile Settings application.

To configure the profile information an end user can access:

1. Go to **Device Settings > Profile Settings Application**.
2. Select **Camera**, **Power**, or **Scanning**.
3. From the Camera, Power, or Scanning submenu, check or clear the **Display** check box for the settings you want to have available to the end user.
4. Click **OK** to save your selection.

Restoring Default Settings

You can easily restore a menu to its default settings or all of the Intermec Settings parameters to their default settings if necessary.

To restore menu defaults:

1. Navigate to the menu that you want to restore to defaults.
2. Tap **Menu > Restore Menu Defaults**.
3. When prompted, tap **Yes** to restore the menu default settings.
4. If prompted to refresh the computer, tap **Yes**.

To restore all defaults:

1. Tap **Menu > Restore All Defaults**. The applications asks if you are sure you want to restore all defaults.
2. Tap **Yes**.

After several minutes, all of the default settings are restored.

Hiding Menu Items in Intermec Settings

You can hide items in the Intermec Settings menus if you do not want to have them available for other users to access. Hidden items are not saved when you back up your settings in the SmartSystems console.

On the mobile computer, you can:

- hide menu items by tapping and holding the item, and then choosing **Hide Menu Item** from the popup list. When asked if you want to hide the menu, tap **Yes**.
- restore all hidden items in all menus, by tapping **Menu > Unhide All Items**.

Note: When you restore default settings in Intermec Settings, only the settings for visible items are restored to defaults. The settings for hidden menu items are not affected.

Using Intermec Settings Remotely With SmartSystems Foundation

Your mobile computer is SmartSystems-enabled, which lets you open Intermec Settings from the SmartSystems console to remotely configure all of your mobile computers. For more information on SmartSystems, see **"Managing the Computer Using SmartSystems" on page 94**.

To open Intermec Settings from the SmartSystems console:

1. In the SmartSystems console, select a mobile computer and right-click.
2. From the menu, select **Intermec Settings**.
3. Configure the settings you need to change. As you choose parameters from the tree structure, help for each parameter appears in the upper right pane of Intermec Settings.
4. When you are done making changes, choose **File > Save Settings**.

For help using Intermec Settings, click **Help > Contents**. For information on all of the parameters in Intermec Settings, see the *Intermec Settings Command Reference Manual*.

About Network Communications

You can easily add the mobile computer to your wireless or wired data collection network. You can connect your computer using:

- 802.11a/b/g/n radio communications.
- Ethernet communications.
- Bluetooth communications.
- USB and serial communications.

Configuring 802.11a/b/g/n (Wi-Fi) Radio Communications

Make sure all components with antennas are at least 30 cm (1 ft) apart when power is applied. Failure to comply could result in equipment damage.

The mobile computer contains an 802.11 radio to transfer data using wireless communications and to support the TCP/IP network protocols. This section of the manual assumes that your wireless network is set up, including your access points.

By default, the 802.11 radio is disabled. Use the following procedure to enable the Wi-Fi radio using Intermec Settings. If you would like to use ScanNGo bar codes to easily enable the radio and set the default security settings, see Appendix C **"ScanNGo Wi-Fi Configuration Bar Codes" on page 165**.

To enable the Wi-Fi radio on your computer and configure communications:

1. Tap **Start > Settings > System > Intermec Settings**.
2. From the Intermec Settings main menu, tap **Communications > 802.11 Radio > Radio Enabled**.
3. Select the **Radio Enabled** check box and tap **OK**. By default, the computer uses Funk security and enables DHCP.
4. Use Intermec Settings to configure any other parameters you need to use for communication with your network.
5. Configure 802.11 security. For help, see **"About Wireless Security" on page 81**.

Configuring Ethernet Communications

To configure Ethernet communications, connect your mobile computer to your Ethernet network using the Ethernet Snap-On Adapter (Model 1000AA01) or an Ethernet dock.

To configure Ethernet communications:

1. Connect the Ethernet snap-on adapter to your mobile computer.
2. Connect the Ethernet cable from your network to the snap-on adapter or dock.

   Ethernet communications are automatically enabled on your mobile computer.
3. Make sure that your computer is communicating with the network. The network connection icon ( ) should appear on the title bar.

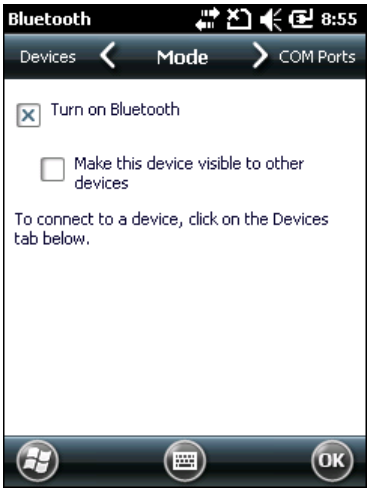
Configuring Bluetooth Communications

Your mobile computer is Bluetooth™-enabled, which lets you connect to other Bluetooth devices, such as scanners, printers, or audio devices.

You need to turn on the Bluetooth radio before you can discover and connect to other Bluetooth devices. By default, the radio is turned off.

To turn on the Bluetooth radio and configure Bluetooth settings:

1. Tap **Start > Settings > Bluetooth > Mode**.
2. Select the **Turn on Bluetooth** check box.



3. (Optional) If you want your computer to be visible to other Bluetooth devices, choose **Make this device visible to other devices**.
4. Tap **OK**.

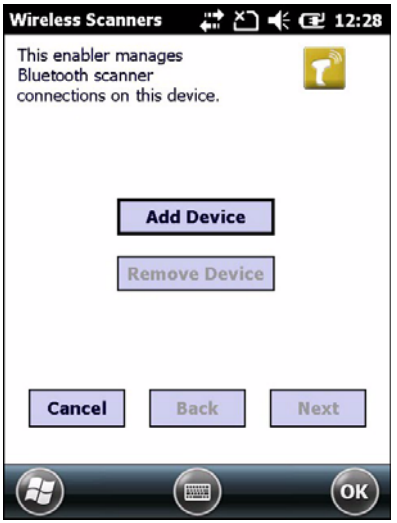
   The Bluetooth radio maintains its state through a reboot or cold boot and maintains virtual COM ports. But, if you clean boot your computer you need to recreate pairings to devices.

Connecting to a Bluetooth Scanner

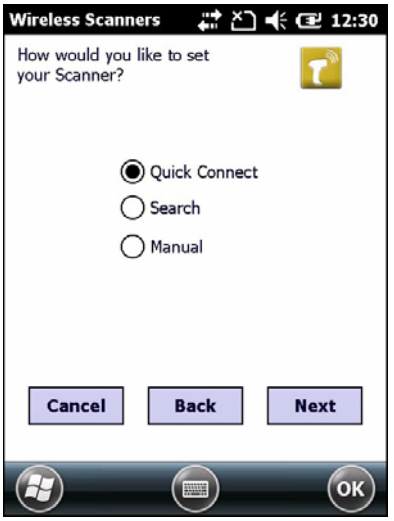
You can connect the computer to an Intermec Bluetooth scanner, such as the SF51 or SR61.

To connect to an Intermec Bluetooth scanner:

1 Tap **Start > Settings > System > Wireless Scanning**.



2 Tap **Add Device**.



3 Select **Quick Connect**, **Search**, or **Manual**. Follow the onscreen instruction to add a wireless scanner.

Connecting to a Bluetooth Printer

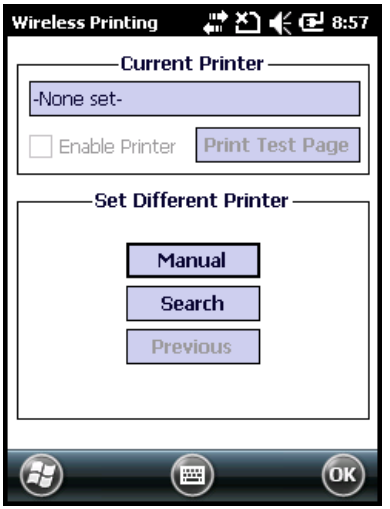
To configure your computer for Bluetooth wireless printing, you need to:

- create an application that opens the wireless printing COM port on your computer. For help, see the Bluetooth Resource Kit, which is part of the Intermec Developer Library (IDL), available from the Intermec web site at **www.intermec.com/idl**.
- select the current wireless printer on your computer. For help, see the next procedure.

Note: You can also print wirelessly using Microsoft APIs with Bluetooth extensions for Winsock and Bluetooth virtual COM ports. For help, see the Bluetooth Resource Kit documentation.

To select the current wireless printer:

1 Tap **Start > Settings > System > Wireless Printing**.



2 Tap **Search** to find a printer, or tap **Manual** to enter a device address. Follow the onscreen instructions to select the current wireless printer.

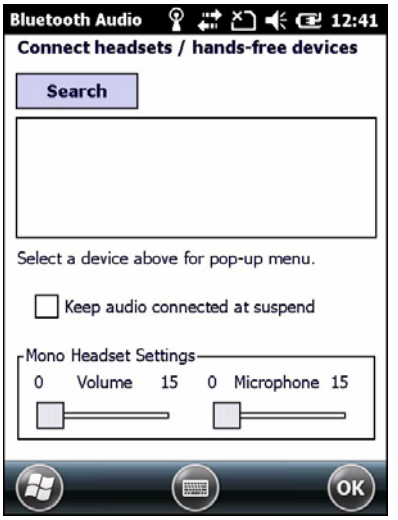
3 (Optional) Tap **Print Test Page**. The printer prints out a test page.

Connecting to a Bluetooth Audio Device

Use the Bluetooth Audio enabler to discover, activate, and connect to Bluetooth audio devices such as a headset. This enables system sounds to be monitored through the headset.

To connect to a Bluetooth audio device:

1 Tap **Start > Settings > System > Bluetooth Audio**.



2 Tap **Search** to find your Bluetooth headset or hands-free device.

3 Select your device from the list and configure any settings.

4 Click **OK** when you are done.

About Serial and USB Communications

You can use these 70 Series accessories to transmit data to and receive data from another device through serial or USB communications:

- RS-232 Snap-On Adapter (Model 1000AA03)
- USB Snap-On Adapter (Model 1000AA07)

For more information about these accessories and how to order them, see **"70 Series Accessories" on page 8**.

Connecting to a Tethered Scanner

Use this procedure to connect your mobile computer to an SR30, SR61T, or ASCII tethered scanner and enable RS-232 communications.

To connect the computer to a tethered scanner:

1. Tap **Start > Settings > System > Intermec Settings > Communications > Serial Port Switch**.
2. Select **Standard docking and IrDA** and tap **OK**.

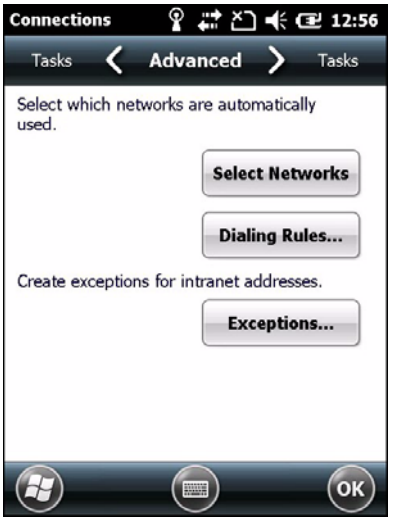
   If the serial port switch is set to one of the other options, you need to select **Standard docking and IrDA** and then save and reboot the computer before you proceed.
3. Tap **Back** to return to the Main Menu.
4. Tap **Data Collection > Dock Tethered Scanner > Enable scanner auto-detect**.
5. Select the **Enable scanner auto-detect** check box and tap **OK**.
6. Perform one of these items based on the type of scanner you are connecting:
   - For an SR30 or SR61T scanner, tap **Scanner Settings**, select **SR Intermec Scanner**, and then tap **OK**.
   - For an ASCII scanner, tap **Scanner Settings**, select **ASCII**, and then tap **OK**. Set up the appropriate COM port settings by selecting **Scanner Port Settings**.
7. Connect the RS-232 snap-on adapter with the attached scanner to the bottom of the mobile computer.

Creating an ISP Connection

You can create an Internet Service Provider (ISP) connection to send and receive e-mail messages using Messaging (Outlook E-mail) and view web pages using Internet Explorer Mobile. You need to get your ISP dial-up access telephone number, a user name, and a password from your ISP.

To create an ISP Connection:

1. Tap **Start > Settings > Connections > Connections**.
2. Under **My ISP**, tap **Add a new modem connection**.
3. Enter a name for the connection, such as "ISP Connection."
4. If you are using an external modem connected to your mobile computer with a cable, select **Hayes Compatible on COM1** from the **Select a modem** list.
5. Tap **Next**.
6. Enter the access phone number and then tap **Next**.
7. Enter the **User name**, **Password**, and **Domain** (if provided by an ISP or your network administrator).
8. Tap **Finish**.
9. On the Connections screen, tap **Advanced** on the horizontal scroll.



10. Tap **Dialing Rules**.
11. When the Enable Dialing Rules box appears, tap **OK**.
12. Tap **Edit**.

13 In the **Name** field, enter your phone type (**Home**, **Mobile**, or **Work**).

14 Tap **OK** until you exit the Connections screen.

Creating a VPN Server Connection

You can create a Virtual Private Network (VPN) connection to securely connect to servers, such as a corporate network, through the Internet. Before you can create a VPN connection, you need this information from your network administrator:

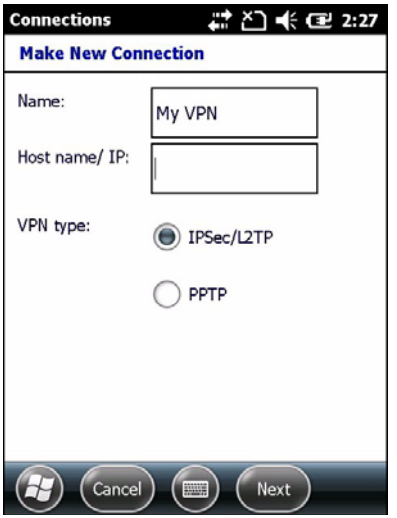
- User name
- Password
- Domain name
- TCP/IP settings
- Host name or IP address of the VPN server

To create a VPN server connection:

1 Tap **Start > Settings > Connections > Connections**.

2 Under **My Work Network**, tap **Add a new VPN server connection**.

3 Step through the screens to set up your VPN connection.



About Wireless Security

The computer provides four types of security for your wireless network:

- Wi-Fi Protected Access 2 (WPA2™)
- Wi-Fi Protected Access (WPA)
- 802.1x
- WEP

This section explains how to configure wireless security on your mobile computer. Intermec recommends that you implement WPA2 security using PSK (Personal) or 802.1X (Enterprise) key management as appropriate.

You must use either Funk or Microsoft security to implement your security solution. For details, see the next section, **"Choosing Between Microsoft and Funk Security."**

If you are using WPA-802.1x, WPA2-802.1x, or 802.1x security, this section also assumes that your authentication server and authenticators are properly configured.

Note: Your security choice does not depend on your authentication server. For example, you can choose Funk security if you use Microsoft Active Directory® to issue certificates.

Choosing Between Microsoft and Funk Security

The computer supports both Funk and Microsoft security, which dynamically select wireless networks based on your preferences. The option you choose depends on your network security needs.

- If you are using the computer in a static environment that requires a high level of security, you should use Funk security, which offers CCX v4.0 compliance, support for LEAP and TTLS, and configuration for up to four profiles.

  To use Funk security, you need to select a profile. For help, see the next section, **"Selecting a Funk Security Profile."**

- If you are primarily using the computer to connect to Wi-Fi hotspots, you may want to use Microsoft security.

  To use Microsoft security, you need to select it as your security choice. For help, see **"Selecting Microsoft as Your Security Choice" on page 86**.

Selecting a Funk Security Profile

You can define up to four profiles for Funk security. Different profiles let your computer communicate in different networks without having to change all of your security settings. For example, you may want to set up one profile for the manufacturing floor and one for the warehouse. By default, the active profile is Profile 1.

Selecting a Funk Security Profile

Use the following procedure to select a Funk security profile.

1. Start Intermec Settings.
2. Choose **Communications > 802.11 Radio > Funk Security**.
3. Choose a profile. A list of configurable settings appears.
4. (Optional) In the **Profile Label** text box, enter a meaningful name for your profile.
5. Configure your security settings. For help, see the next sections.
6. Repeat Steps 3 through 5 for each profile you want to define.
7. Set an active profile by choosing it in the **Active Profile** list.
8. Save your settings.

Configuring WPA or WPA2 Enterprise (802.1x) Security With Funk

Use these procedures to set WPA-802.1x or WPA2-802.1x security on your comptuer with Funk security.

1. Make sure the communications and radio parameters on your 70 Series are configured.
2. Make sure Funk is selected as your security choice.
3. Start Intermec Settings.

4 Choose **Communications > 802.11 Radio > Funk Security**.

5 Select the profile you want to configure.

6 For **Association**, choose **WPA** or **WPA2**. Encryption automatically defaults to **TKIP** or **AES**, respectively.

7 For **8021x**, choose **TTLS**, **PEAP**, **EAP-FAST**, or **TLS**.

8 If you choose **TTLS**, **EAP-FAST**, or **PEAP**:

   a For **Prompt for Credentials**, choose **Enter credentials now**.

   b Enter a **User Name** and **User Password**.

   c For **Validate Server Certificate**, choose **Yes**.

Note: The correct date must be set on your computer when you enable **Validate Server Certificate**.

9 If you choose TLS:

   a Load a user and root certificate on your computer. For help, see **"Loading a Certificate" on page 90**.

   b Enter a **User Name** and **Subject Name**.

   c For **Validate Server Certificate**, choose **Yes**.

Configuring WPA or WPA2 Personal (PSK) Security With Funk

Use the following procedure to configure WPA-PSK or WPA2-PSK with Funk security.

1 Make sure the communications and radio parameters on your computer are configured.

2 Make sure Funk is selected as your security choice.

3 Start Intermec Settings.

4 Choose **Communications > 802.11 Radio > Funk Security**.

5 Select the profile you want to configure.

6 For **Association**, choose **WPA** or **WPA2**.

7 For **8021x**, choose **None**.

8 For **Pre-Shared Key**, enter the pre-shared key or passphrase.

   The pre-shared key must be a value of 32 hex pairs preceded by 0x for a total of 66 characters. The value must match the key value on the access point. The passphrase must be from 8 to 63 characters. After you enter a passphrase, the 70 Series internally converts it to a pre-shared key. This value must match the passphrase on the authenticator.

9 Save your settings.

Configuring 802.1x Security With Funk Security

Use the following procedure to configure 802.1x-WEP security with Funk security. Intermec recommends that you use WPA2-802.1x instead of 802.1x-WEP if possible.

1 Make sure the communications and radio parameters on your computer are configured.

2 Make sure Funk is selected as your security choice.

3 Start Intermec Settings.

4 Choose **Communications > 802.11 Radio > Funk Security**.

5 Select the profile you want to configure.

6 For **Association**, choose **Open**.

7 For Encryption, choose **WEP**.

8 For **8021x**, choose **TTLS**, **PEAP**, or **TLS**.

9 If you chose **TTLS** or **PEAP**:

   a Enter a **User Name**.
   b For **Prompt for Credentials**, choose **Enter credentials now**.
   c Enter a **User Password**.
   d For **Validate Server Certificate**, choose **Yes**.

10 If you choose **TLS**:

   a Load a user and root certificate on your computer. For help, see **"Loading a Certificate" on page 90**.
   b For **Validate Server Certificate**, choose **Yes**.

c Enter a **User Name** and **Subject Name**.

11 Save your settings.

Configuring Static WEP Security With Funk Security

Use the following procedure to configure static WEP security with Funk. Intermec recommends that you use WPA2-PSK instead of WEP if possible.

1 Make sure the communications and radio parameters on your computer are configured.
2 Make sure Funk is selected as your security choice.
3 Start Intermec Settings.
4 Choose **Communications > 802.11 Radio > Funk Security**.
5 Select the profile you want to configure.
6 For **Association**, choose **Open**.
7 For **Encryption**, choose **WEP**.
8 For **8021x** choose **None**.
9 Define a value for the keys you want to use. You can define up to four keys (**Key 1** through **Key 4**).

   Enter an ASCII key or a hex key that is either 5 bytes or 13 bytes long depending on the capability of the radio. Set a 5- byte value for 64-bit WEP or a 13-byte value for 128-bit WEP. Hex keys must be preceded by 0x and contain 5 or 13 hex pairs.
10 For **Transmit key**, choose the key you want to use for transmitting data.
11 Save your settings.

Using Open (No Security) Associations with Funk

Use the following procedure to configure your mobile computer for open security using Funk.

1 Start Intermec Settings.
2 Choose **Communications > 802.11 Radio > Funk Security**.
3 Select the active profile you are using.

4 For **Association**, choose **Open**.

5 For **Encryption**, choose **None**.

6 Tap **OK**. Your settings are saved.

Selecting Microsoft as Your Security Choice

The default security setting is Funk. If you want to use Microsoft Wireless Zero Configuration (WZC) security, you need to select it as your security choice. After you select Microsoft as your security choice, you will be prompted to save your settings and reset the computer for your change to take effect.

With Microsoft as your security choice, you can configure:

- WPA or WPA2
- 802.1x
- Static WEP

Selecting Microsoft Security

Use the following procedure to select Microsoft security.

1 Start Intermec Settings. For help, see **"Configuring the Computer" on page 63**.

2 Choose **Communications > 802.11 Radio > Security Choice**.

3 From the **Security Choice list**, select **Microsoft Security**. An alert box appears telling you that you must save your settings and reboot the computer for the new security choice to take effect.

4 Choose **Yes**. The computer resets and starts with Microsoft Security as the Security Choice.

Configuring WPA or WPA2 Enterprise (802.1x) Security With Microsoft

Use these procedures to set WPA-802.1x security on your computer with Microsoft security.

1 Make sure the communications and radio parameters on your computer are configured.

2 Start Intermec Settings.

3 Choose **Communications > 802.11 Radio > Microsoft Security**.

4 For **Infrastructure Mode**, choose **Infrastructure**.

5 For **Network Authentication**, choose **WPA** or **WPA2**. Data Encryption automatically defaults to **TKIP** for WPA and **AES** for WPA2.

6 For **802.1x Authentication**, choose either **TLS**, or **PEAP**.

7 If you choose **TLS**:

   a Load a user and root certificate on your computer. For help, see **"Loading a Certificate" on page 90**.

   b Choose **Properties**. The Certificates dialog box appears.

   c Select the certificate you want to use from the list. The User Logon dialog box appears.

   d Enter a **User Name** and **Domain** and tap **OK**.

   e Tap **OK** to exit the Certificates dialog box.

   f Press **OK** to save the Microsoft Security settings.

8 If you choose PEAP:

   a Load a root certificate of the authentication server on your computer. For help, see **"Loading a Certificate" on page 90**.

   b Press **OK** to save the security settings and the User Logon dialog box appears.

   c Enter a **User Name**, **Password**, and **Domain**. Select **Save Password** if you want to save the password for future authentication sessions.

   d Press **OK** to save the Microsoft Security settings.

Enabling WPA or WPA2 Personal (PSK) Security With Microsoft

Use the following procedure to enable WPA-PSK With Microsoft Security.

1 Make sure the communications and radio parameters on your computer are configured.

2 Start Intermec Settings.

3 Choose **Communications > 802.11 Radio > Microsoft Security**.

4 For **Infrastructure Mode**, choose **Infrastructure**.

5 For **Network Authentication**, choose **WPA-PSK**. Data Encryption automatically defaults to **TKIP** for WPA and **AES** for WPA2.

6 For **Pre-Shared Key**, enter the pre-shared key or the passphrase.

The pre-shared key must be a value of 32 hex pairs preceded by 0x for a total of 66 characters. The value must match the key value on the authenticator. The passphrase must be from 8 to 63 characters. After you enter a passphrase, the computer internally converts it to a pre-shared key.

7 Save your settings.

Configuring 802.1x Security with Microsoft

Use the following procedure to configure 802.1x security with Microsoft security. Intermec recommends that you use WPA2-802.1x instead of 802.1x-WEP if possible.

1 Make sure the communications and radio parameters on your computer are configured.

2 Start Intermec Settings.

3 **Choose Communications > 802.11 Radio > Microsoft Security**.

4 For **Infrastructure Mode**, choose **Infrastructure**.

5 For **Network Authentication**, choose **Open**.

6 For **Data Encryption**, choose **WEP**.

7 For **802.1X Authentication**, choose **TLS** or **PEAP**.

8 If you choose TLS:

a Load a user and root certificate on your computer. For help, see **"Loading a Certificate" on page 90**.

b Choose **Properties**. The Certificates dialog box appears.

c Select the certificate you want to use from the list. The User Logon dialog box appears.

d Enter a **User Name** and **Domain** and tap **OK**.

e Tap **OK** to exit the Certificates dialog box.

f Press **OK** to save the Microsoft Security settings.

9 If you choose PEAP:

a Load a root certificate of the authentication server on your computer. For help, see **"Loading a Certificate" on page 90**.

b Press **OK** to save the security settings and the User Logon dialog box appears.

c Enter a **User Name**, **Password**, and **Domain**. Select **Save Password** if you want to save the password for future authentication sessions.

d Press **OK** to save the Microsoft Security settings.

10 For **Network Key Setting**, choose **Automatic**.

11 Save your settings.

Configuring Static WEP Security With Microsoft

Use the following procedure to configure static WEP security with Microsoft security. Intermec recommends that you use WPA2-PSK instead of WEP if possible.

1 Make sure the communications and radio parameters on your computer are configured.

2 Start Intermec Settings.

3 Choose **Communications > 802.11 Radio > Microsoft Security**.

4 For **Network Authentication**, choose **Open**.

5 For **Data Encryption**, choose **WEP**.

6 For **Network Key Setting**, choose **Enter Key and Index**.

7 For **Network Key Value**, enter an ASCII key or a hex key that is either 5 bytes or 13 bytes long depending on the capability of the radio.

Set a 5-byte value for 64-bit WEP or a 13-byte value for 128-bit WEP. Hex keys must be preceded by 0x and contain 5 or 13 hex pairs.

8 For **Network Key Index**, select the key you want to use for data transmission.

9 Save your settings.

Using Open (No Security) Associations With Microsoft

Use the following procedure to configure your mobile computer for open security using Microsoft WZC.

1 Start Intermec Settings.

2 Choose **Communications > 802.11 Radio > Microsoft Security**.

3 For **Network Authentication**, choose **Open**.

4 For **Data Encryption**, choose **Disabled**.

5 Tap **OK**. Your settings are saved.

Loading a Certificate

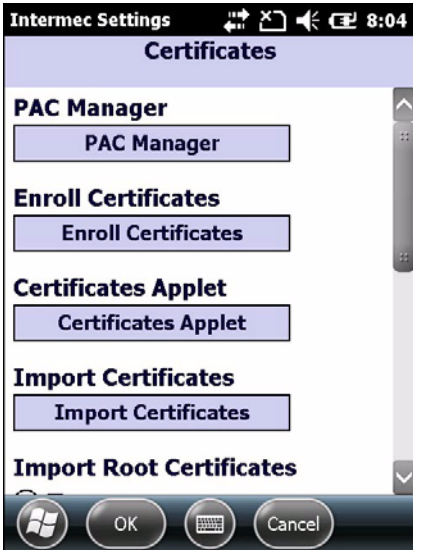
To use transport layer security (TLS) with WPA or 802.1x security, you need a unique client certificate on the computer and a trusted root certificate authority (CA) certificate. Certificates are pieces of cryptographic data that guarantee a public key is associated with a private key. They contain a public key and the entity name that owns the key. Each certificate is issued by a certificate authority.

To import a certificate chain:

1 Start Intermec Settings.

2 Go to **Start > Settings > System > Intermec Settings**.

3 Tap **Communications > 802.11 Radio > Certificates**. The Certificates screen appears.



4 To import a certificate chain:

a Tap **Import Certificates** to install the selected certificate.

b In the CertImportUI screen, tap the **<<<** button next to the Select pfx to import text field.

c Select the root certificate from the list.

d Tap **Import Certificate**.

5 To import user and root certificates from a Microsoft IAS server:

a Tap **Import Certificates**.

b Tap **Web Enrollment**.

c Enter the **User**, **Password**, and **Server** (IP address) to log into the server.

d Tap **OK**. A dialog box appears asking if you want to load the root certificate.

e Tap **OK**. The Enrollment Tool message box appears telling you that the certificate has been added.

f Tap **OK** to close the message box.

7

Managing the Computer

Use this chapter to learn how to remotely update, configure, and monitor your Intermec mobile computers. You will also find information on installing and developing software applications as well as how to upgrade the system software.

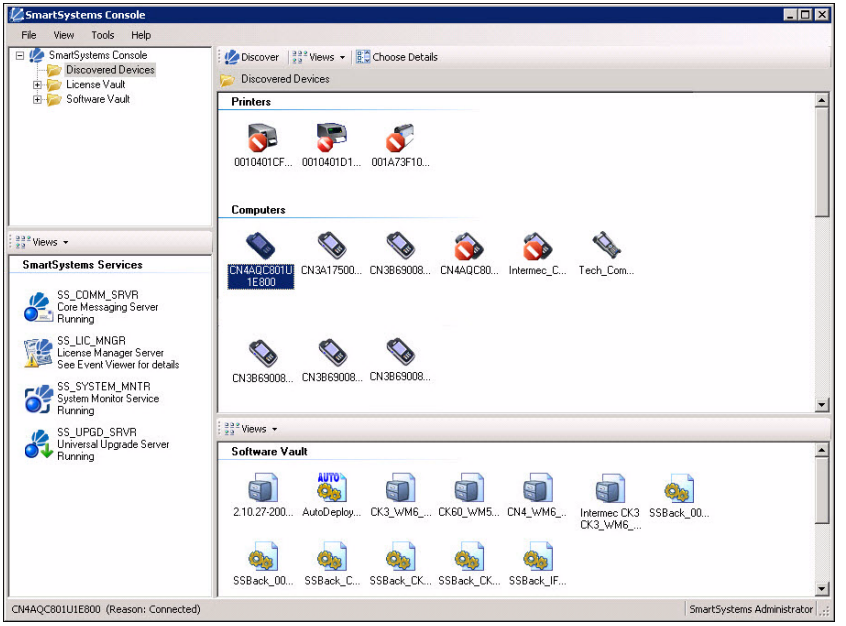
Managing the Computer in Your Network

When you have multiple mobile computers and peripherals in your network, it is essential to have an easy way to manage updates, configure all of the devices, and remotely troubleshoot problems. Intermec provides a free device management software platform called SmartSystems™ Foundation to help you manage your devices. You can also purchase third-party device management software through a vendor.

Managing the Computer Using SmartSystems

Intermec's SmartSystems Foundation is a software platform that lets you manage all of your SmartSystems-enabled devices simultaneously from a central server. The SmartSystems Foundation console displays all SmartSystems-enabled computers and peripherals in your network.

Intermec SmartSystems Foundation Console



Through the Console, you can:

- drag-and-drop configuration bundles, operating system updates, and firmware upgrades to multiple computers.

- save configuration settings from a single device and deploy those settings to many devices simultaneously.
- remotely change settings on SmartSystems-enabled computers and peripherals.

The SmartSystems Foundation console can report on asset locations and battery status, making it easier to manage your mobile devices.

With a Provisioning license, SmartSystems Foundation can automatically push software, configuration settings, and other files to connected mobile computers. The license also enables ScanNGo, which makes connecting additional mobile computers to your wireless network as easy as reading bar codes. You can download SmartSystems Foundation from the Intermec web site at no charge. For more information, visit **www.intermec.com/SmartSystems**. To purchase a Provisioning license, contact your local Intermec sales representative.

Managing the Computer Using Third-Party Software

You can use third-party software such as Wavelink Avalanche to centrally manage your Intermec devices. Device management software enables you to update software, increase security, track your assets, and troubleshoot devices remotely. You can download the Wavelink Enabler for the mobile computer from the Wavelink web site. For more information, visit the Intermec web site and search for Wavelink Avalanche or visit **www.wavelink.com** to download the enabler.

Developing and Installing Applications

Use the Intermec Resource Kits to develop applications to run on the mobile computer. The Resource Kits are a library of C++, .NET, Java, and web components grouped by functionality that you can use to create applications for the computer. The Resource Kits are part of the Intermec Developer Library (IDL), and can be downloaded from the Intermec web site at **www.intermec.com/idl**.

For more information, see the ***Intermec Developer Library Resource Kit Developer Guide***.

Packaging Your Application

For very simple applications, the executable file may be the only file you need to deploy. More typically, you will have a set of files to install.

Intermec recommends using .cab files to install your applications. The computer uses standard Windows Mobile .cab files and will install third-party .cab files.

Choosing a Target Location

You can have your .cab file place your application in any of these memory locations on the mobile computer:

- The ObjectStore.
- The optional microSD card. Depending on available disk space, you may want to consider installing your application files on the microSD card. Using a card creates the Storage Card folder on the computer.
- The non-volatile Flash File Store. Applications and data in the Flash File Store will persist through a clean boot.

Note: The Flash File Store is erased if you reflash the operating system image.

Files copied to any of these locations are safe when you cold boot the computer as long as the AutoRun system is installed in the appropriate location. When AutoRun is installed on the computer, all .cab files in the CabFiles folder are automatically extracted after a cold boot. For more information about AutoRun, see the ***Intermec Developer Library Resource Kit Developer Guide***.

Installing Applications Using SmartSystems Foundation Console

You can use the SmartSystems console to drag-and-drop Intermec applications onto your mobile computer. The console is part of SmartSystems Foundation.

To install applications using SmartSystems Foundation Console:

1 Download your application file from the Intermec web site and unzip it on your desktop PC.

2. Double-click the application file to install it. The application file should appear in the Software Vault.
3. From the SmartSystems console in the Software Vault, drag-and-drop the application onto each mobile computer in your network, or drop the application on a group of computers contained in a folder.

Installing Applications Using Microsoft ActiveSync

When you only have a few computers to update with applications, you can copy files using Microsoft ActiveSync. This procedure assumes that Microsoft ActiveSync is installed on your PC and is up and running.

1. Connect to the mobile computer via ActiveSync.
2. Copy the .cab files from your development PC to the computer.
3. Reboot or cold boot the computer.
4. After the boot process is finished, browse to the .cab files and tap the files to install them.

Installing Applications Using a Storage Card

Use a storage card to install applications on one computer at a time or if you have no network connection.

To install applications using a storage card:

1. Copy your application file to the storage card.
2. Install the storage card in the mobile computer.
3. On the mobile computer, browse to the Storage Card folder and run your application.

Launching Applications Automatically

There are two ways to launch an application automatically on a cold boot:

- Set up your .cab file to place a shortcut to the application in the \Windows\StartUp directory at install time.

- Use AutoRun.exe to start your application at boot time. AutoRun ships on the computer and automates other operations.

At boot time, AutoRun executes any commands found in its data file, Autouser.dat. For more information on how to use the AutoRun.exe feature, view the Readme.txt file located in the My Device\Flash File Store\2577 directory on your computer.

Updating the System Software

The mobile computer uses Image Update to update the operating system (OS) and the system software. Image Update uses incremental packages to allow for smaller and faster updates because the contents are stored in flash ROM.

Update packages persist through a cold or clean boot and cannot be removed by the end user. The Image Update process also provides strengthened security because all packages are signed. Image Update packages (.pkg or .pks files) may contain elements such as .dll, executable (.exe), and .cab files.

You can use either of these methods to update your mobile computer:

- You can update multiple computers at the same time using the SmartSystems Console. For help, see the next section, **"Updating Multiple Computers Using SmartSystems Console"**.
- You can update individual computers by transferring the packages to the mobile computer and then installing them from the mobile computer.

If you are using SmartSystems Foundation to update the computer, you can purchase a Provisioning License to send the Image Update silently. For more information, see **"Sending the Image Updates Silently" on page 100**.

Updating Multiple Computers Using SmartSystems Console

You can use the SmartSystems console to update the operating system or system software on your mobile computer. The console is part of SmartSystems Foundation and is available from the Intermec web site through the Intermec Developer Library (IDL). Before you can update your mobile computer, you need:

- SmartSystems Foundation. To download SmartSystems Foundation, go to **www.intermec.com/SmartSystems** and click the Downloads tab.
- the SmartSystems bundles you want to install. The SmartSystems bundle contains the Image Update package file. These SmartSystems bundles are available from the Intermec web site at **www.intermec.com**. Go to **Support** > **Downloads**.
- a Provisioning license.

To update the mobile computer using SmartSystems Foundation:

1. Open the SmartSystems console.
2. Make sure the SmartSystems console and the mobile computer are on the same subnet and they are connected wirelessly or through Ethernet.
3. Make sure the mobile computer is in a powered dock or that power management is disabled.
4. Download the SmartSystems bundle to your PC.
5. Double-click the SmartSystems bundle on your PC to extract the update files to the software vault.
6. From the SmartSystems console, locate the bundles to install and drag them to each mobile computer (or group in a folder) you want to update. The SmartSystems console installs the update on your mobile computers.

   After the download is complete, your mobile computer begins the update process and automatically performs a cold boot. The computer then boots into a special Update Loader mode where the computer has no network connections and is completely unusable.

This process can take anywhere from 30 seconds to 15 minutes depending on the update.

After the update is complete, the computer boots again.

7 When a confirmation dialog box appears requesting user input, dismiss it.

Note: The SmartSystems console indicates that your mobile computer is offline, by displaying a red stop symbol, until the computer reboots and reconnects to the system.

Sending the Image Updates Silently

If you want to automatically download and send update packages to your mobile computers, you can purchase a Provisioning license. The silent updates do not require any user intervention and begin when you choose to have the update process start. SmartSystem Foundation users are notified when update packages are released so that they can download them and update their Intermec computers. For more information, see the SmartSystems Foundation Help.

Updating Individual Mobile Computers

You can download update packages from your PC to the mobile computer using Microsoft ActiveSync or any other file transfer method you choose. If you need to download ActiveSync or the Windows Mobile Device Center, go to **www.windowsmobile.com/getstarted**.

To update an individual mobile computer:

1 Download the Image Update packages you want to install from the Intermec web site at **www.intermec.com**. Go to **Support > Downloads**.

2 Transfer the Image Update package from your PC to the mobile computer.

3 On your mobile computer, tap **Start > Programs > File Explorer** and navigate to the location of the Image Update package.

4. Double-tap the package to start the installation. Your mobile computer begins the update process and automatically performs a cold boot.

   The computer then boots into a special Update Loader mode where the computer has no network connections and is completely unusable. This process can take anywhere from 30 seconds to 15 minutes depending on the update. After the update is complete, the mobile computer boots again.

5. When a confirmation dialog box appears requesting user input, dismiss it.

8

Troubleshooting and Maintaining the Computer

If you encounter any problems while using the 70 Series computer, look in this chapter to find a possible solution. You will also find information on routine maintenance.

About the Intermec Dashboard

The Intermec Dashboard is designed to provide proactive monitoring of your mobile computers to prevent downtime. You can easily see the health of the device and can help pinpoint the source of a problem to determine if it is hardware or software related.

Intermec Dashboard displays information such as the status of network connections, battery usage, storage space, and internal devices. It also provides system information such as the operating system, firmware, and hardware configuration.

To launch the Intermec Dashboard:

- Press the Intermec Dashboard button (?) on the computer keypad.

Intermec Dashboard Main Screen

Intermec Dashboard is highly integrated with SmartSystems Foundation. You can use SmartSystems Foundation to remotely monitor the health of your computers. For more information, refer to the SmartSystems online help.

Troubleshooting Your Mobile Computer

Use the troubleshooting tables in this section to fix problems with the Wi-Fi connection, 802.1x security, the imager, or general problems with operating the mobile computer.

If you send the computer in for service, it is your responsibility to save the computer data and configuration. Intermec is responsible only for ensuring that the hardware matches the original configuration when repairing or replacing the computer.

Troubleshooting the Wi-Fi Connection

Use this troubleshooting table to help solve problems with your 802.11 radio connection.

Problems With the Wi-Fi Connection

Problem	Solution
When you turn on the computer after it was suspended for a while (10 to 15 minutes or longer), it can no longer send or receive messages over the network.	Host may have deactivated or lost current terminal emulation session. In a TCP/IP direct connect network, turn off the "Keep Alive" message from host to maintain the TCP session while the computer is suspended.
The computer is connected to the network and you move to a new site to collect data. Your computer now shows you are not connected to the network.	Move closer to an access point or to a different location to reestablish communications until you reconnect with the network.
The computer appears to be connected to the network, but you cannot establish a terminal emulation session with the host computer.	There may be a problem with the host computer, or with the connection between the access point and the host computer. Check with the network administrator to make sure the host is running and allowing users to log in to the system.
The computer appears to be connected to the network, but the host computer is not receiving any information from the 70 Series computer.	There may be a problem with the connection between the access point and the host computer. Check with the network administrator or use your access point user's manual.

Problem	Solution
A network connection icon appears in the toolbar, but then disappears.	The computer may not be communicating with the intended access point. Make sure the network name matches the access point network name. Default network name is "INTERMEC." The access point may not be communicating with the server. Ensure the access point is turned on, properly configured, and has 802.1x security enabled.

Troubleshooting 802.1x Security

Use the following table to troubleshoot problems with your 802.1x security that will prevent you from connecting to your network, such as an incorrect password.

Problems With 802.1x Security

Problem	Solution
The computer indicates it is not authenticated.	Make sure that: • the User Name and Password parameters on the computer must match the user name and password on authentication server. You may need to reenter the password on both the computer and authentication server. • on your authentication server, the user and group are allowed and the group policy is allowed to log into the server. For help, see the documentation that shipped with your authentication server software. • the IP address and secret key for access point must match the IP address and secret key on the authentication server. You may need to reenter the IP address and secret key on both your access point and authentication server. • the authentication server software is running on the server PC.
You receive a message saying "The server certificate has expired or your system date is incorrect" after you perform a clean boot on the computer.	Date and time are not saved when you perform a clean boot. Reenter the date and time, and then save your changes.

Checking 802.11 Network Status

If you have trouble connecting to your 802.11 wireless network:

- Make sure you have correctly set network parameters on the computer.
- Check your wireless security settings.

Follow the next procedure to verify available access points and networks, check signal strength, and view other diagnostics. If you need to contact Intermec Product Support, this information can be helpful in troubleshooting wireless network connection issues.

To verify the network status:

1. Tap **Start > iSpyWiFi**. The ISpyWiFi application launches.

   The ISpyWiFi tab shows:

   - MAC address and IP address of the 802.11 radio.
   - network association status, including the SSID and MAC address of the access point.
   - security configuration.
   - radio transmit power and signal strength information.

2. Tap the **Scan** tab to view a list of available 802.11 networks. The list includes the signal strength, channel, and MAC address for each network.

   - Tap **Scan** to refresh the screen.

3. Tap the **Supp** tab to view radio supplicant information, including a list of supplicant events and authentication status.

   - To verify the settings for the currently active security profile, tap **Configure Profile**. Intermec Settings launches for you to configure 802.11 Radio settings.
   - To try reconnecting to the network, tap **Reconnect**.
   - To delete the events in the list, tap **Clear Events**.

4. Tap the **Ping** tab to run a ping test to the host.

   To run a ping test:

   a. In the **Host** field, enter the IP address of the host.
   b. From the **Repetitions** list, choose the number of times the computer will ping the host.
   c. Tap **Ping**. The graph shows the amount of time it takes for the host to return the ping. Tap **List** to see this information in a list format.

5. Tap the **RSSI** tab to view the received signal strength of the host signal.

   The information box includes the current signal strength, host SSID name, MAC address, data rate, and transmit power.

   - Tap **Mark** to place an arrow marker above the graph.

6. Tap the **Conf** tab to set up a log file that lists RSSI history.

   This screen includes the 802.11 radio driver version and available radio modes.

   To create a log file:

   a. Check the **Log to File** check box.
   b. (Optional) Change the sample period and number of samples displayed.
   c. Tap **Log File**. The Save As screen appears.
   d. (Optional) Change the name of the saved log file, the folder to which the file will be saved, the content type (log or text), and the location.
   e. Tap **OK**.

Troubleshooting Reading Bar Codes

Use this section to troubleshoot problems that may prevent you from being able to read a bar code, such as the symbology not being enabled.

Problems Reading Bar Codes

Problem	Solution
You cannot see the illumination beam or frame from the imager when you press the Scan button and aim the imager at a bar code label.	• You may be too far away from the bar code label. Try moving closer to the bar code label and scan it again. • You may be reading the bar code label "straight on." Change the reading angle and try again. • The imager hardware trigger might be disabled in Intermec Settings. To check the setting go to **Start > Settings > Systems > Data Collection > Scanner Settings**. Hardware trigger should be checked.
When you release a **Scan** button or handle trigger, the **Good Read** light does not turn off.	The **Good Read** light will remain on if you configure the computer to use continuous/edge triggering. If you configure the computer for level triggering and the **Good Read** light remains on, there may be a problem. Press one of the **Scan** buttons or pull the trigger again without scanning a bar code label. If the light is still on, contact your local Intermec representative.
The scanner will not read the bar code label.	• Aim the scanner beam to cross the entire bar code label in one pass. Vary the scanning angle. • Check the quality of the bar code label. Scan a bar code label that you know will scan. Compare the two bar code labels to see if the bar code quality is too low. You may need to replace the label that you cannot scan. • Make sure the bar code symbology is enabled and configured correctly. Use Intermec Settings to check the symbologies. Expand **Data Collection** > **Symbologies** beneath devices listed (scanner, virtual wedge) to check and enable symbologies, then scan the bar code label again. • Make sure the computer application is expecting input from a bar code. You may need to type this information instead. • The scanner may not be turned on or the scanner may be unable to scan a specific bar code. Run the ScanDiagnostic application to help you troubleshoot the problem. For more information, see

Problem	Solution
The scanner does not read the bar code labels quickly, or the scanning beam seems to be faint or obscured.	The scanner window may be dirty. Clean the window with a solution of ammonia and water. Wipe dry. Do not allow abrasive material to touch the window.
You scan a valid bar code label to enter data for your application. The data decoded by the scan module does not match the data encoded in the bar code label.	The computer may have decoded the bar code label in a symbology other than the label's actual symbology. Try scanning the bar code label again. Make sure you scan the entire label.
The input device attached to the computer does not work well or read bar code labels very quickly.	Set the Scanner Model command to the specific attached input device. Check enabled bar code symbologies and enable only the symbologies being used.

Using ScanDiagnostic to Troubleshoot the Scanner

Use the ScanDiagnostic application to troubleshoot problems such as the inability to read a bar code or a scanner that does not turn on.

To run the ScanDiagnostic application:

1. From the Home menu, tap **Start > ScanDiagnostic**.
2. From the Scan Health screen, select the scanner you want to troubleshoot and then tap **Diagnose**.

   The application checks to make sure the scanner is enabled and checks settings to make sure they are optimized.
3. From the Scan Test screen, press and hold the **Press to Scan** button while aiming at the bar code you want to read.

   After the computer scans the bar code, it beeps and the label data, data length, and symbology appear on the screen.
4. Press the right arrow button to view any recommended settings.
5. To accept the recommended settings, tap **Apply**.
6. Tap **OK** to exit.

Troubleshooting Operating the Computer

Use this section to troubleshoot problems that may prevent you from being able to operate the computer.

Problems Operating the Computer

Problem	Solution
You press the **Power** button and nothing happens.	Try the following solutions: • Replace or charge the battery. The battery may be completely drained. • Remove the battery and press the **Reset** button to perform a cold boot. For help, see **"Cold Booting the Computer" on page 113**.
The computer appears to be locked up and you cannot enter data.	• Press the **Power** button and select **Suspend** from the Power Options menu. Press the **Power** button to turn the screen back on. • Press the **Power** button and select **Reboot** from the Power Options menu. • Remove the battery and press the **Reset** button to perform a cold boot. For help, see **"Cold Booting the Computer" on page 113**. • Try reloading the firmware. For help, see **"Updating the System Software" on page 98.** • If the computer does not boot or reset, contact your Intermec representative for help.
You tap the screen and nothing happens.	Align your screen. For help, see **"Aligning the Screen" on page 43**.
You cannot type a character on the keypad or you can only type uppercase or lowercase letters.	You may have locked a modifier key on the keypad. Press the necessary key sequence to unlock the key. For help, see **"About the Keypad" on page 16**.

Calling Product Support

If you cannot find the answer to your problem in the "Troubleshooting the Computer" section, you can visit the Intermec technical knowledge base (Knowledge Central) at **intermec.custhelp.com** to review technical information or to request technical support. If you still need help after visiting Knowledge Central, you may need to call Product Support.

To talk to an Intermec Product Support representative, call:

1-800-755-5505

Before you can call Intermec Product Support, make sure you have the following information ready:

- Configuration number
- Serial number
- Operating system version
- SmartSystems Platform Bundle (SSPB) version
- If you are using security, know the type (Funk or Microsoft) and the full set of parameters
- Power management settings
- If you are using Intermec terminal emulation (ITE), know the version and protocol. If you are not using ITE, know the language your custom application was written in and the tools you used to create it.

You can find most of the information listed above in Intermec Settings. Consult your application developer for information on your custom application.

Finding Your Configuration Number

Use the following procedure to help you find the configuration number of your computer.

- Look at the label on the back of the computer.

Finding Your Operating System Version

Use the following procedure to find the OS version of your mobile computer.

1. Press the **Intermec Dashboard** ( ) button to launch the Dashboard.
2. Tap the **Information** bar. The Information Details page appears and displays information such as the firmware version and the OS version.

Resetting the Computer

If the computer does not resume after pressing the **Power** button, or if the computer or an application locks up, you may need to reset the computer. The computer uses the configuration currently saved in flash memory during the boot process. There are three ways to reset the computer:

- Reboot
- Cold boot
- Clean boot

Rebooting the Computer

You may need to reboot the computer to correct conditions where an application stops responding to the system.

To reboot the computer:

- Press the **Power** button and select **Reboot** from the menu.

  The computer systematically shuts down, restarts, and goes through the initialization process.

Cold Booting the Computer

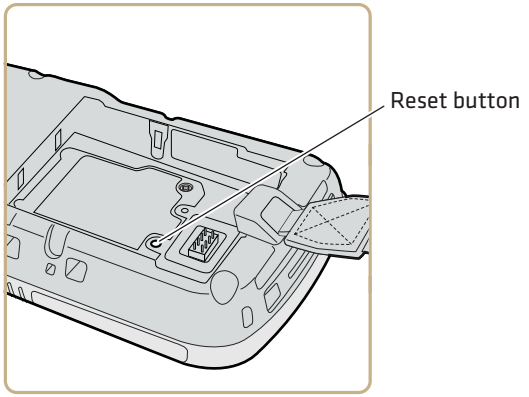
In some cases where the computer completely stops responding, it may be necessary to perform a cold boot or hard reset. Because cold booting may result in data loss, use this method only if all other recovery methods have failed.

Note: Cold booting the computer does not guarantee that cached disk data will be saved, so transactional data may be lost during the reset. All other data, such as configuration and network settings, is preserved.

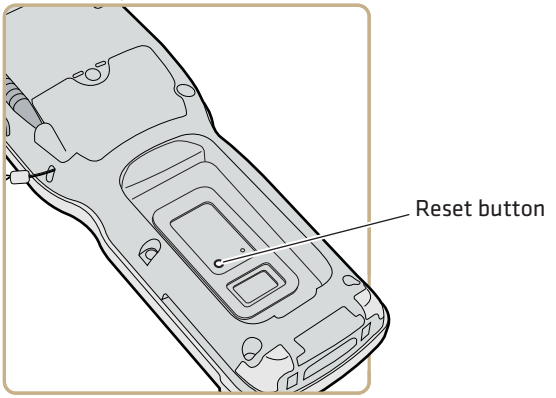
To cold boot the mobile computer:

1. Press the **Power** button to suspend the computer.
2. Remove the handstrap and the battery pack.
3. Press the **Reset** button in the battery compartment on the back of the computer.
4. Replace the battery and the handstrap.
5. Press **Power** and wait while the mobile computer boots. When the cold boot is complete, the Home screen appears.

Location of CN70/CN70e Reset Button



Location of CK70/CK71 Reset Button



Clean Booting the Computer

Caution

A clean boot erases the memory in the mobile computer, including all applications and data files, with the exception of those found in the Flash File Store, or any removeable storage.

If the computer seems to be locked up, try cold booting it. If this process does not work, use a clean boot to get the computer up and running for further troubleshooting. You can clean boot using the mobile computer, or you can clean boot using the SmartSystems Console:

To perform a clean boot using the mobile computer:

1. Remove the battery pack from the back of the computer.
2. With a stylus, press the **Reset** button in the battery cavity.
3. Insert the battery back into the computer, and immediately press and hold the **Power** button and **Volume Down** button (the lower button on the right side).
4. Continue to hold the **Power** button and the **Volume Down** button down until you are prompted to release them.
5. Press the **Volume Up** button on the right side to start the clean boot.
6. Wait for the computer to load files from its ROM.

To clean boot the computer using the SmartSystems Console:

- Right-click the 70 Series computer and select **Intermec Power Tools > Clean Boot Device**.

Cleaning the Computer

To keep the computer in good working order, you may need to clean the imager window, color camera window, and the touch screen. Clean the windows and the touch screen as often as needed for the environment in which you are using the computer. To clean the computer, use a solution of ammonia and water.

There are no user-serviceable parts inside the 70 Series computer. Opening the computer will void the warranty and may cause damage to the internal components.

To clean the image window, camera window, and touch screen:

1. Press the **Power** button and choose to suspend the computer.
2. Dip a clean cloth towel in the ammonia solution and wring out the excess.
3. Wipe off the imager window, camera lens, and flash area. Do not allow any abrasive material to touch these surfaces.
4. Wipe dry.

A

Specifications and Default Settings

Physical and Environmental Specifications

CN70 Physical Dimensions

Dimensions	16.9 x 8.0 x 3.4 cm (6.66 x 3.14 x 1.35 in)
Weight	450 g (15.2 oz) with battery

CN70e Physical Dimensions

Dimensions	19.5 x 8.0 x 3.4 cm (7.66 x 3.14 x 1.35 in)
Weight	491 g (16.6 oz) with battery

CK70 Physical Dimensions

Dimensions	23.7 x 8.0 x 4.3 cm (9.33 x 3.16 x 1.69 in)
Weight	562 g (19 oz) with battery

CK71 Physical Dimensions

Dimensions	23.7 x 8.0 x 5.0 cm (9.33 x 3.16 x 1.98 in)
Weight	584 g (19.75 oz) with battery

Environmental Specifications

Operating temperature	-20°C to 60°C (-4°F to 140°F)
Storage temperature	-30°C to 70°C (-22°F to 158°F)
Charging temperature	0°C to 45°C (32°F to 113°F)
Relative humidity (operating)	5% to 95% non-condensing
Environmental rating	IP67 compliant
Drop Specifications	All corners and sides from 1.8 m (6 ft) per MIL-STD 810F

Power and Electrical Specifications

Battery type	Rechargeable Lithium-ion (Li-ion) battery
Battery capacity	
CN70/CN70e:	3.7 V, 4000 mAh (14.8 Wh)
CK70/CK71:	3.7 V, 5200 mAh (19.2 Wh)
Electrical rating	⎓ 4.37/4.8 V; 2/1,5 A

70 Series Non-Incendive Computer Specifications

The 70 Series mobile computers with non-incendive (NI) certification comply with the following specifications for North America and Canada regions only.

Location	Suitable for use in Division 2 locations
Safety	cULus Listing - ISA/ANSI 12.12.01
Gases	Class I - Groups A, B, C, D
Dusts	Class II - Groups F, G
Fibers and Flyings	Class III
Maximum Ambient Temperature	T6 rating with a maximum temperature of 50°C

Operating System

Microsoft Windows Embedded Handheld.

Hardware

Main processor	TI OMAP3, 600 MHz
Memory	512 MB RAM
Persistent storage	1 GB Flash
Removable storage	up to 32 GB user-accessible microSD card slot
Keypad	CN70: QWERTY, Numeric CN70e: QWERTY Numeric, Numeric CK70: Large Alpha, Alphanumeric CK71: Numeric Function, Alphanumeric
Imaging options	5 megapixel color camera and EA30 area imager (all), EV12 (CK71 only), or EX25 (CK71 only)

Back Accessory Interface Pin-outs

The back accessory interface provides power for peripheral devices out the back of the CK70 and CK71 computers.

Pin	Pin Name	I/O	Description
1	OTB_PWR	Output	Power supply for peripheral
2	GND		
3	OTB_RX	Input	DTE Data Receive
4	OTB_TX	Output	DTE Data Transmit
5	OTB_I/O_Voltage	Input	I/O Voltage Level
6	OTB_ID	BiDir	One Wire Bus for ID
7	OTB_RTS	Output	DTE Ready do Send
8	OTB_CTS	Input	DTE Clear to Send

Touch Screen Specifications

Transmissive VGA display with high-durability touch screen; 480 x 640 pixels; 8.9 cm (3.5 in) diagonal active area; LED backlight and ambient light sensor.

Standard Communications

- UMTS (not available on CK71)
- CDMA (not available on CK71)
- GPS (not available on CK71)
- 802.11a/b/g/n
- Bluetooth
- USB high speed 2.0 OTG©

Wireless LAN

Standards compliant	IEEE 802.11a/b/g/n (2.4 GHz and 5 GHz), Single Stream
Data rates	up to 72Mbps
Security	802.11i, WPA, WPA2, 802.1x (EAP-TLS, TTLS, LEAP, PEAP, EAP-FAST), WEP

Certifications	WPA2™ (Enterprise, Personal), WPA™ (Enterprise, Personal), Wi-Fi, WMM®, WMM Power Save, Cisco Compatible Extensions (CCX 4.0)

Regulatory Approvals

FCC, CE, cULus Listed, DEMKO

Bar Code Symbologies

The imagers support all of the bar code symbologies listed in the next table.

Supported Bar Code Symbologies

AustraliaPost*	GS1 DataBar Omni-Directional
Aztec*	Infomail*
BPO*	Interleaved 2 of 5
Canada Post*	Japan Post*
China Post*	KoreanPost*
Codabar	Matrix 2 of 5
Codablock A*	Maxicode*
Codablock F*	Micro PDF417*
Code 11	MSI
Code 39	PDF417*
Code 93	Planet*
Code 128/GS1-128	Plessey
DataMatrix*	Postnet*
Dutch Post*	QR Code*
EAN/UPC	Standard 2 of 5
GS1 Composite	SwedenPost*
GS1 DataBar Expanded	Telepen
GS1 DataBar Limited	TLC 39*

* These symbologies are not supported with the EV12 imager in the CK71.

Imager Reading Distances

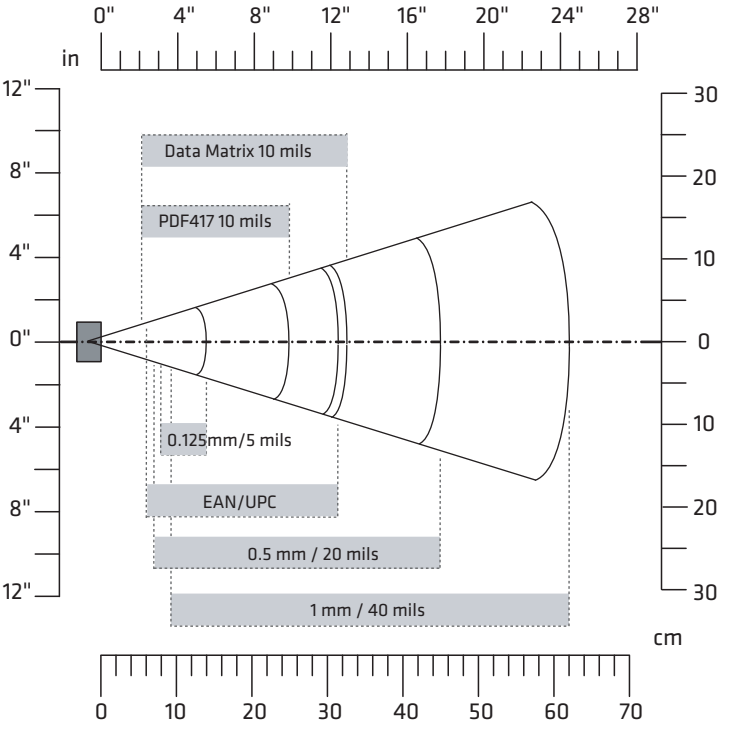
Typical reading distances are done in an office environment using office lights (4 lux). Minimum distances are measured in the dark (0 lux). Both reading distances are provided in respective scan engine integration guides. Contact your local Intermec representative for more information.

Below are the typical and minimum standard reading distances for the 70 Series computer built with an EA30 imager. Also included are typical and minimum standard reading distances for the CK71 with an EV12 or EX25 imager.

Note: Minimum distances depend on the length of the bar code.

EA30 Area Imager Minimum Reading Distances

Minimum distances are measured in the dark (0 lux).

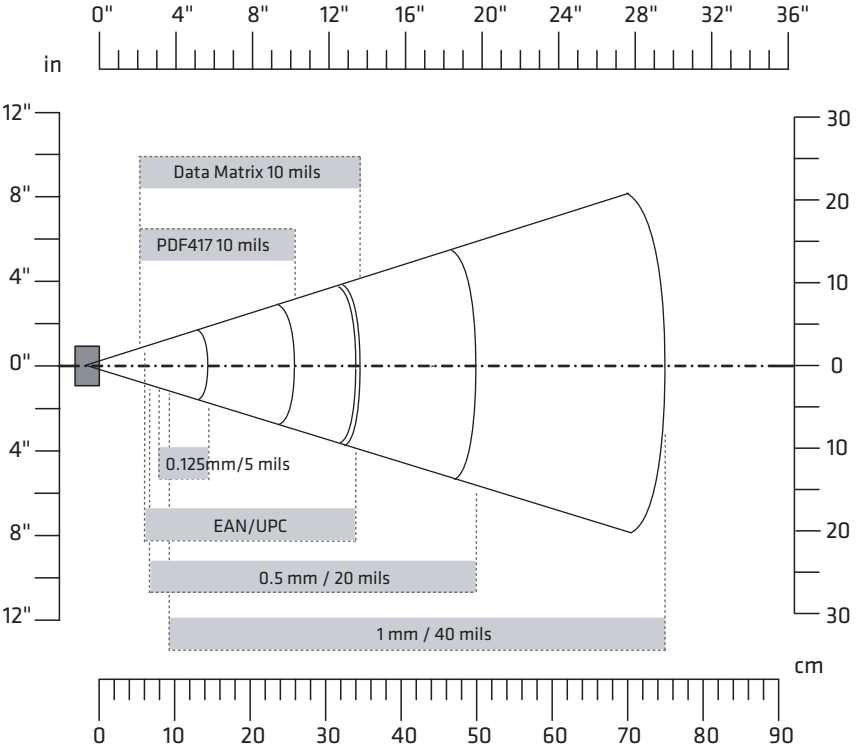


EA30 Minimum Reading Distances

Symbology	Density	Minimum Distance	Maximum Distance
Code 39	0.1 mm (4 mils)	9.5 cm (3.74 in)	10.5 cm (4.13 in)
	0.1250 mm (5 mils)	8 cm (3.15 in)	14 cm (5.51 in)
	0.5 mm (20 mils)	7 cm (2.76 in)	45 cm (17.72 in)
	1 mm (40 mils)	9.5 cm (3.74 in)	62 cm (24.41 in)
UPC/EAN 100%	0.33 mm (13.0 mils)	6 cm (2.36 in)	31.5 cm (12.4 in)
Data Matrix	0.18 mm (7 mils)	8 cm (3.15 in)	15.5 cm (6.1 in)
	0.25 mm (10 mils)	6.5 cm (2.56 in)	21.5 cm (8.46 in)
	0.38 mm (15 mils)	5.5 cm (2.17 in)	31.5 cm (12.4 in)
PDF417	0.25 mm (10 mils)	5.5 cm (2.17 in)	25 cm (9.84 in)
	038 mm (15 mils)	7 cm (2.76 in)	34 cm (13.39 in)

EA30 Area Imager Typical Reading Distances

Typical distances are measured in an office environment (250 lux).

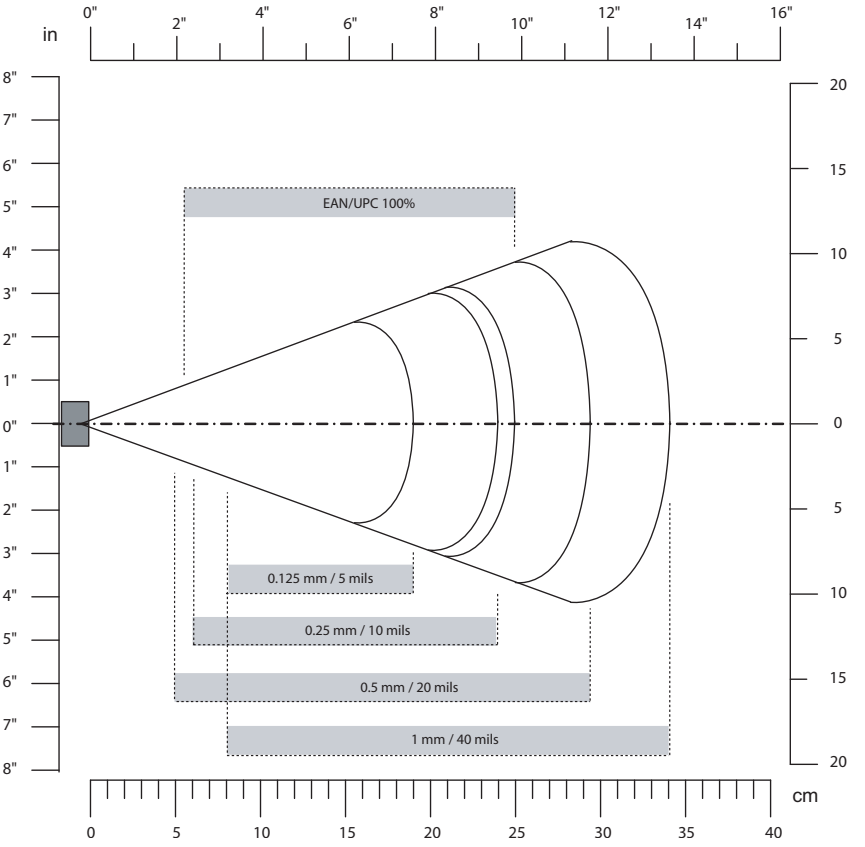


EA30 Typical Reading Distances

Symbology	Density	Minimum Distance	Maximum Distance
Code 39	0.1 mm (4 mils)	9.5 cm (3.74 in)	11.5 cm (4.53 in)
	0.125 mm (5 mils)	8 cm (3.15 in)	14.5 cm (5.71 in)
	0.5 mm (20 mils)	6.5 cm (2.56 in)	50 cm (19.69 in)
	1 mm (40 mils)	9.5 cm (3.74 in)	75 cm (29.53 in)
UPC/EAN 100%	0.33 mm (13.0 mils)	6 cm (2.36 in)	34 cm (13.39 in)
Data Matrix	0.18 mm (7 mils)	7.5 cm (2.95 in)	16.5 cm (6.5 in)
	0.25 mm (10 mils)	6 cm (2.36 in)	23 cm (9.06 in)
	0.38 mm (15 mils)	5.5 cm (2.17 in)	34.5 cm (13.58 in)
PDF417	0.25 mm (10 mils)	5.5 cm (2.17 in)	26 cm (10.24 in)
	0.38 mm (15 mils)	6.5 cm (2.56 in)	37 cm (14.57 in)

EV12 Linear Imager Minimum Reading Distances

The illustration below does not include the 0.12 cm (0.05 in) setback for the CK71. Minimum reading distances are measured in the dark (0 lux).

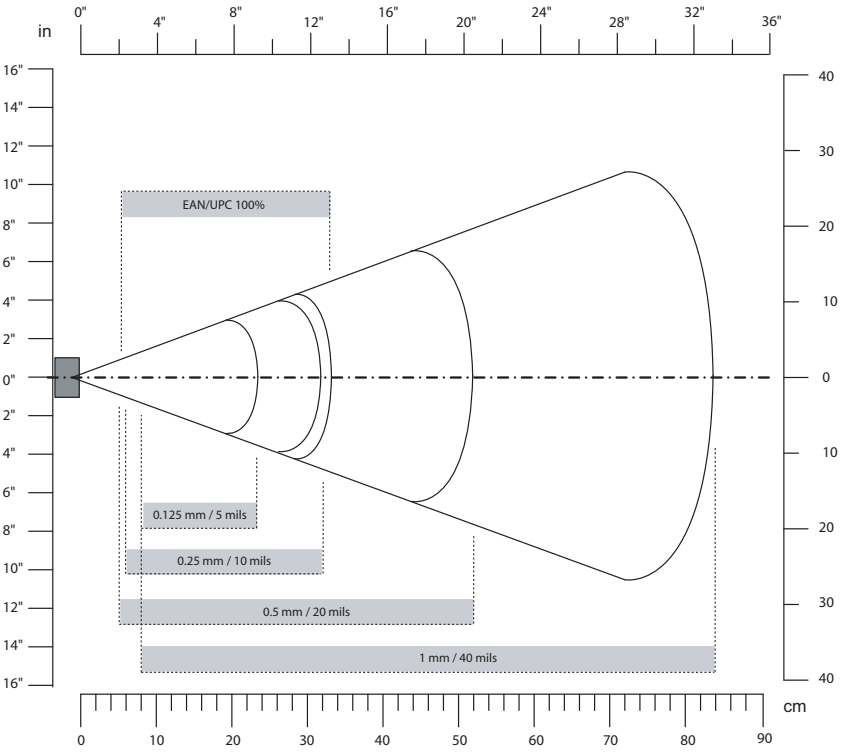


EV12 Miniumum Reading Distances With 0.12 cm (0.05 in) Setback

Symbology	Density	Minimum Distance	Maximum Distance
Code 39	0.15 mm (6 mils)	9.6 cm (3.8 in)	17.9 cm (7.1 in)
	0.25 mm (10 mils)	7.1 cm (2.9 in)	20.9 cm (8.3 in)
	0.5 mm (20 mils)	6.1 cm (2.5 in)	26.9 cm (10.6 in)
	1 mm (40 mils)	8.1 cm (3.2 in)	33.9 cm (13.4 in)
EAN/UPC	0.33 mm (13 mils)	6.1 cm (2.5 in)	22.9 cm (9.1 in)

EV12 LInear Imager Typical Reading Distances

The illustration below does not include the 0.12 cm (0.05 in) setback for the CK71. Typical reading distances are measured in an office environment (200 lux).



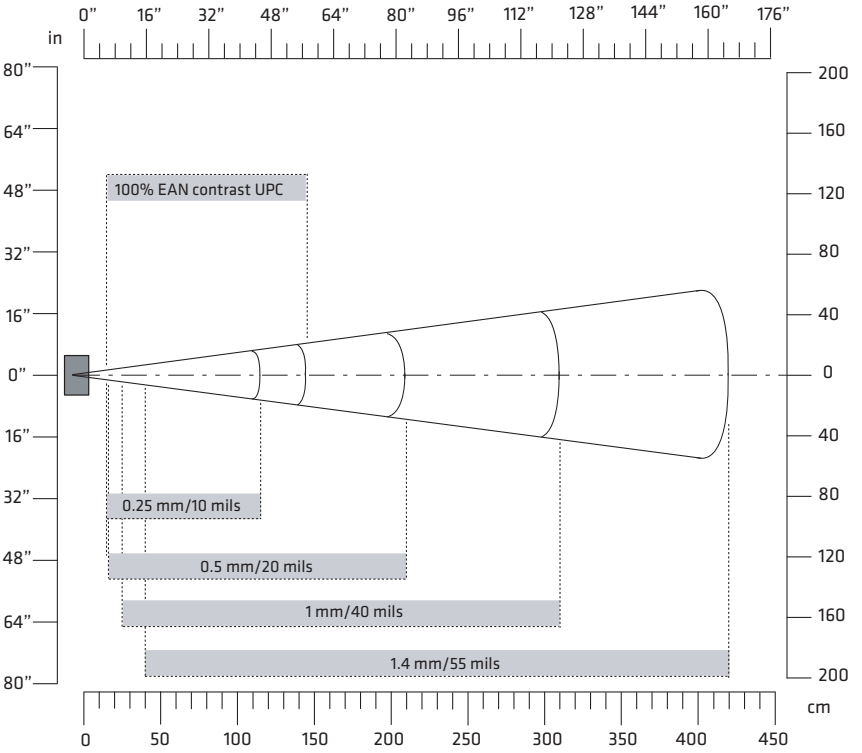
EV12 Typical Reading Distances With 0.12 cm (0.05 in) Setback

Symbology	Density	Minimum Distance	Maximum Distance
Code 39	0.15 mm (6 mils)	9.6 cm (3.8 in)	19.9 cm (7.9 in)
	0.25 mm (10 ils)	6.1 cm (2.5 in)	24.9 cm (9.8 in)
	0.5 mm (20 mils)	5.1 cm (2.1 in)	34.9 cm (13.8 in)
	1 mm (40 mils)	7.1 cm (2.9 in)**	50.9 cm (20.1 in)
EAN/UPC	0.33 mm (13 mils)	5.1 cm (2.1 in)	27.9 cm (11.0 in)

** Minimum distance depends on bar code width and scan angle.

EX25 Near-Far Range Imager Minimum Reading Distance

Minimum reading distances are measured in the dark (0 lux). The following graphic does not include the 0.24 cm (0.09 in) setback for the CK71.



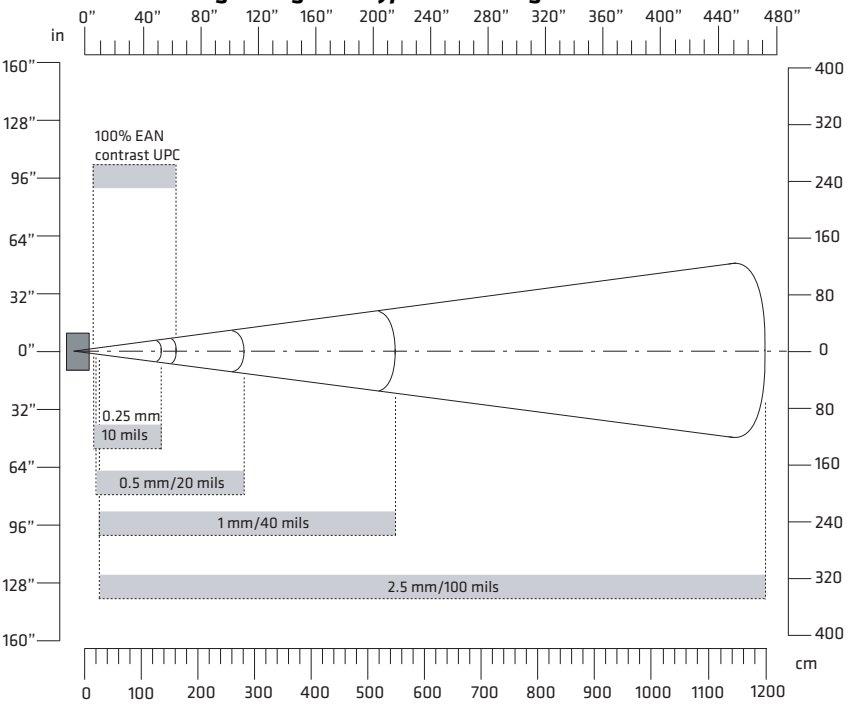
EX25 Minimum Reading Distances With 0.24 cm (0.09 in) Setback

Symbology	Density	Minimum Distance	Maximum Distance
Code 39	0.08 mm (3 mils)	15 cm (5.91 in)	35 cm (13.78 in)
	0.1 mm (2.8 mils)	15 cm (5.91 in)	45 cm (17.72 in)
	0.25 mm (10 mils)	15 cm (5.91 in)	115 cm (45.28 in)
	0.5 mm (20 mils)	16 cm (6.30 in)	210 cm (82.68 in)
	1 mm (40 mils)	25 cm (9.84 in)	310 cm (122.05 in)
	1.3 mm (51 mils)	40 cm (15.75 in)	310 cm (122.05 in)
EAN 100%	0.33 mm (13 mils)	15 cm (5.91 in)	145 cm (57.09 in)

EX25 Near-Far Range Imager Typical Reading Distance

Typical reading distances are measured in an office environment (200 lux). The following graphics do not include the 0.24 cm (0.09 in) setback for the CK71.

EX25 Near-Far Range Imager 1D Typical Reading Distances

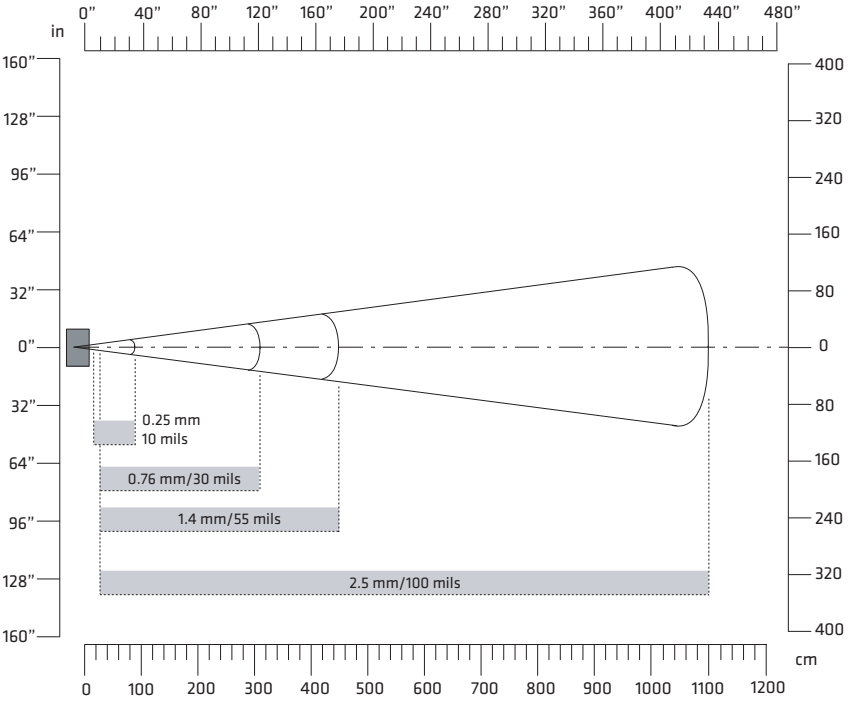


EX25 1D Symbologies Typical Reading Distances With 0.24 cm (0.09 in) Setback

Symbology	Density	Minimum Distance	Maximum Distance
Code 39	0.25 mm (10 mils)	15 cm (5.91 in)	135 cm (53.15 in)
	0.5 mm (20 mils)	16 cm (6.30 in)	280 cm (110.24 in)
	1 mm (40 mils)	25 cm (9.84 in)	550 cm (216.54 in)
	1.4 mm (55 mils)	40 cm (15.75 in)	720 cm (283.46 in)
	2.5 mm (100 mils)	**	1200 cm (472.44 in)
Code 128 retro-reflective	2.5 mm (100 mils)	**	1300 cm (511.81 in)
EAN 100%	0.33 mm (13 mils)	15 cm (5.91 in)	160 cm (62.99 in)

** Minimum distance depends on bar code width and scan angle.

EX25 Near-Far Range Imager 2D Typical Reading Distances



EX25 2D Symbologies Typical Reading Distances With 0.24 cm (0.09 in) Setback

Symbology	Density	Minimum Distance	Maximum Distance
DataMatrix	0.25 mm (10 mils)	15 cm (5.91 in)	90 cm (35.43 in)
	0.76 mm (30 mils)	25 cm (9.84 in)	310 cm (122.05 in)
	1.4 mm (55 mils)	**	450 cm (177.17 in)
	2.5 mm (100 mils)	**	1100 cm (433.07 in)
	7.5 mm (300 mils)	20 cm (7.87 in)	1524 cm (600 in)

** Minimum distance depends on bar code width and scan angle.

Default Configuration

The following tables list the default values of the configuration settings supported on the mobile computer. If you restore the mobile computer to factory default settings, the mobile computer uses these values.

The settings are grouped by function and reflect the organization of Intermec Settings. Not all of the configuration settings are listed in this appendix. For detailed information on most of the settings, see the *Intermec Settings Command Reference Manual*.

Data Collection Settings

Use data collection settings to configure the imager and to configure the bar codes that you want the imager to be able to read.

Data Collection Settings

Data Collection Setting	Default Value
Enable Scanner/Camera Port	On
BT-Configure On Connect	Overwrite with computer settings
Enable Magstripe Reader	Disable

Symbology Settings

Symbology	Default Value
AustraliaPost	Disable
Aztec	Disable
BPO	Disable
CanadaPost	Disable
Codabar	Disable
Codablock A	Disable
Codablock F	Disable
Code 11	Disable
Code 39	Enable
Code 93	Disable
Code 128/GS1-128	Enable

Symbology	Default Value
DataMatrix	Enable
DutchPost	Disable
EAN/UPC	Enable UPC A, UPC E, EAN 8, EAN 13
GS1 Composite	Disable
GS1 DataBar Expanded	Disable
GS1 DataBar Limited	Disable
GS1 DataBar Omni-Directional	Disable
Infomail	Disable
Intelligent Mail	Disable
Interleaved 2 of 5	Disable
JapanPost	Disable
Matrix 2 of 5	Disable
Maxicode	Disable
Micro PDF417	Disable
MSI	Disable
PDF417	Enable
Planet	Disable
Plessey	Disable
Postnet	Disable
QR Code	Disable
Standard 2 of 5	Disable
SwedenPost	Disable
Telepen	Disable
TLC 39	Disable

Symbology Option Settings

Symbology Option Settings	Default Value
Preamble	None (Disabled)
Postamble	None (Disabled)
Symbology Identifier	Disable
Multicode	Disable

Scanner Settings

Scanner Settings	Default Value
Trigger Predefined Modes	Level
Trigger Mode	Level
Aimer Mode	Typical aimer
Hardware Trigger	Enable
Trigger Timeout (sec)	2
Aiming Duration (msec)	500
Turn Off After Good Read	Enable/One-shot

Imager Settings

Imager Settings	Default Value
Predefined Modes	1D and 2D Standard
Image File Location	\My Documents\MDI
Signature Image Capture	Disable
Document Imaging	Disable
Image Capture	
Output Compression	Bitmap
Output Compression Quality	0
Edge Enhancement	None
Noise Reduction	0
Subsampling	None
Image Rotation	None
Image Lighting Correction	Disable

Decode Security Settings

Decode Security Settings	Default Value
Consecutive Data Validation	0
Identical Consecutive Timeout	300 ms
Different Consecutive Timeout	0
Center Decoding	Disable
Center Decoding Tolerance	0

Communications

Use communications settings to configure how the mobile computer communicates with the network.

Communications Settings

Communications Setting	Default Value
Device Name	IntermecC*XXX* (where *XXX* indicates the model of mobile compuer)

802.11 Radio Settings

802.11 Radio Setting	Default Value
Security Choice	Funk
Allow Security Changes	Enabled
Active Profile	Profile 1
DHCP	Enabled
Import Root Certificates	False
Import User Certificates	False
Import Pac Files	False
Radio Bands	b/g (2.4 GHz)
Radio Enabled	Off

Ethernet Adapter Settings

Ethernet Adapter Setting	Default Value
DHCP	Enabled

Bluetooth Settings

Bluetooth Setting	Default Value
Bluetooth Power	Off

WWAN Radio Settings

WWAN Radio Setting	Default Value
WWAN Radio Enabled	Disable

Serial Port Switch

Serial Port Switch Setting	Default Value
Serial Port Switch	Standard Docking and IrDA

Device Settings

Use device settings to configure settings on the mobile computer.

Device Settings

Device Setting	Default Value
Date	N/A
Time	N/A
Beeper and Voice	Medium
Headset Beeper	Very Low
Vibrate Mode Intensity	1 Strong Pulse

Good Read Settings

Good Read Setting	Default Value
Internal Scanner Good Read Beep	One Beep
Dock Tethered Scanner	One Beep
Bluetooth Scanner Good Read Beep	One Beep

Backlight Settings

Backlight Setting	Default Value
Display Backlight Adjustment	Normal
Keypad Backlight	On Based on Light Level
Light Level	Low

Screen Settings

Screen Setting	Default Value
Screen Rotations	Portrait 0 Degrees

Keypad Settings

Keypad Setting	Default Value
Scan Button Remapping	Scanner

Power Management Settings

Power Management Setting	Default Value
Enable Power Button Screen	On
Screen Options Displayed	Hibernate, Suspend, Reboot
Screen Timeout (Seconds)	5
Power Button Behavior	Suspend
Device Turns Off After (Battery Power)	5 minutes
Screen Turns Off After (Battery Power)	Disabled
Device Turns Off After (External Power)	Disabled
Screen Turns Off After (External Power)	Disabled

Sensors Settings

Sensors Setting	Default Value
Screen Rotation	Disabled
Device Off	Disabled

Profiles Settings Application

Profiles Settings	Default Value
Camera	
Disable Camera Scan	Show Option in Profile Settings
Enable Camera Scan	Show Option in Profile Settings
Power	
Always On	Show Option in Profile Settings
Maximize Battery Life	Show Option in Profile Settings
Normal	Show Option in Profile Settings
Scanning	
1D Bar Codes Optimized	Show Option in Profile Settings
Bright Sunlight	Show Option in Profile Settings
Reflective Labels	Show Option in Profile Settings
Standard	Show Option in Profile Settings

GPS Settings

Use GPS settings to configure how the mobile computer communicates with the GPS network.

GPS

GPS Setting	Default Value
Enable Bread Crumbing	Disable

Core Messaging Service Settings

Use core messaging service settings to configure the message routers between client and server software applications.

Core Messaging Service

Core Messaging Service Setting	Default Value
Associated Server IP	Null
Broadcast Name	INTERMEC
Port	62241
Keep Alive Ping Interval	30 Seconds

Device Monitor Settings

Use device monitor settings to configure how the mobile computer monitors the network.

Device Health Controls

Device Health Setting	Default Value
Enable Health Data Collection	On
Enable Device Health Application	On
Enable Blue Light	Off for Ready-to-Work
Set Rule File Location	\SmartSystems\HealthRules.txt
System Device Health Refresh (seconds)	90
Network Device Health Refresh (seconds)	45

Device Health Screen Captures

Device Health Screen Captures Setting	Default Value
Directory	\SmartSystems\ScreenCapture
Screen Captures Allowed	3

Device Wipe

Device Wipe Setting	Default Value
Enable Wipe	Disabled
Interval (in days)	Null

Virtual Wedge Settings

Use virtual wedge settings to configure the virtual wedge.

Virtual Wedge Setting

Setting	Default Value
Virtual Wedge	Enable
Bar Code Scanner Grid	Null
Label Encoding (Code Page)	1252
Magstripe Reader Grid	Null

B

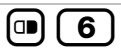
Keypads and Keystrokes

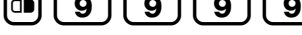
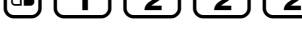
Standard Characters

Use the following tables to learn how to enter standard and other available characters and functions with the keypad. If there is no sequence of keystrokes for a particular character or function, it is only available through the soft input panel (SIP), which you can access by tapping the keyboard icon on the touch screen.

CN70 Keypads and Keystrokes

CN70 Alphanumeric Characters

Character	Numeric Keypad	QWERTY Keypad
a		
b		
c		
d		
e		
f		
g		
h		
i		
j		
k		
l		
m		
n		
o		

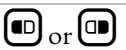
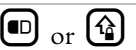
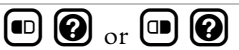
Character	Numeric Keypad	QWERTY Keypad
p		
q		
r		
s		
t		
u		
v		
w		
x		
y		
z		
A		
B		
C		
D		
E		
F		
G		
H		
I		
J		

Character	Numeric Keypad	QWERTY Keypad
K	◨ 1 5 5	⇧ K
L	◨ 1 5 5 5	⇧ L
M	◨ 1 6	⇧ M
N	◨ 1 6 6	⇧ N
O	◨ 1 6 6 6	⇧ O
P	◨ 1 7	⇧ P
Q	◨ 1 7 7	⇧ Q
R	◨ 1 7 7 7	⇧ R
S	◨ 1 7 7 7 7	⇧ S
T	◨ 1 8	⇧ T
U	◨ 1 8 8	⇧ U
V	◨ 1 8 8 8	⇧ V
W	◨ 1 9	⇧ W
X	◨ 1 9 9	⇧ X
Y	◨ 1 9 9 9	⇧ Y
Z	◨ 1 9 9 9 9	⇧ Z
0	0	◧ ,
1	1	◧ Y
2	2	◧ U
3	3	◧ I
4	4	◧ H

Character	Numeric Keypad	QWERTY Keypad
5	5	◧D J
6	6	◧D K
7	7	◧D B
8	8	◧D N
9	9	◧D M

CN70 Characters and Functions

To Enter	Numeric Keypad	QWERTY Keypad
@ (at symbol)	N/A	◧D Q
& (ampersand)	N/A	◧D S
* (asterisk)	*	◧D C
: (colon)	N/A	◧D D
, (comma)	N/A	◧D X
$ (dollar)	N/A	◧D E
! (exclamation)	N/A	◧D O
- (hyphen)	−	◧D G
% (percent)	N/A	◧D R
. (period)	.	.
+ (plus)	◧D −	◧D T
# (pound)	#	◧D V
? (question mark)	N/A	◧D A
‘ (apostrophe)	N/A	◧D Z

To Enter	Numeric Keypad	QWERTY Keypad
Forward Tab		
Backspace		
Up Arrow		
Down Arrow		
Left Arrow		
Right Arrow		
CapsLock		
Enter		
ok		
Shift		
Space		
Start (Windows)		
Esc		
Talk		
End Call		
Intermec Dashboard		

CN70e Keypads and Keystrokes

CN70e Alphanumeric Characters

Character	Numeric Keypad	QWERTY Numeric Keypad
a	2	A
b	2 2	B
c	2 2 2	C
d	3	D
e	3 3	E
f	3 3 3	F
g	4	G
h	4 4	H
i	4 4 4	I
j	5	J
k	5 5	K
l	5 5 5	L
m	6	M
n	6 6	N
o	6 6 6	O
p	7	P
q	7 7	Q
r	7 7 7	R
s	7 7 7 7	S

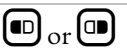
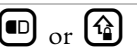
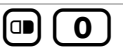
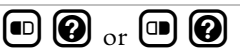
Character	Numeric Keypad	QWERTY Numeric Keypad
t	Fn 8	T
u	Fn 8 8	U
v	Fn 8 8 8	V
w	Fn 9	W
x	Fn 9 9	X
y	Fn 9 9 9	Y
z	Fn 9 9 9 9	Z
A	Fn 1 2	Shift A
B	Fn 1 2 2	Shift B
C	Fn 1 2 2 2	Shift C
D	Fn 1 3	Shift D
E	Fn 1 3 3	Shift E
F	Fn 1 3 3 3	Shift F
G	Fn 1 4	Shift G
H	Fn 1 4 4	Shift H
I	Fn 1 4 4 4	Shift I
J	Fn 1 5	Shift J
K	Fn 1 5 5	Shift K
L	Fn 1 5 5 5	Shift L
M	Fn 1 6	Shift M
N	Fn 1 6 6	Shift N

Character	Numeric Keypad	QWERTY Numeric Keypad
O	Blue 1 6 6 6	Shift O
P	Blue 1 7	Shift P
Q	Blue 1 7 7	Shift Q
R	Blue 1 7 7 7	Shift R
S	Blue 1 7 7 7 7	Shift S
T	Blue 1 8	Shift T
U	Blue 1 8 8	Shift U
V	Blue 1 8 8 8	Shift V
W	Blue 1 9	Shift W
X	Blue 1 9 9	Shift X
Y	Blue 1 9 9 9	Shift Y
Z	Blue 1 9 9 9 9	Shift Z
0	0	0
1	1	1
2	2	2
3	3	3
4	4	4
5	5	5
6	6	6
7	7	7
8	8	8

Character	Numeric Keypad	QWERTY Numeric Keypad
9	9	9

CN70e Characters and Functions

To Enter	Numeric Keypad	QWERTY Numeric Keypad
@ (at symbol)	N/A	Blue Q
& (ampersand)	N/A	Blue U
* (asterisk)	*	*
: (colon)	N/A	Blue I
, (comma)	N/A	,
$ (dollar)	N/A	Blue E
! (exclamation)	N/A	Blue O
- (hyphen)	-	-
% (percent)	N/A	Blue R
. (period)	.	.
+ (plus)	Blue -	Blue -
# (pound)	#	#
? (question mark)	N/A	Blue Y
‘ (apostrophe)	N/A	Blue W
Forward Tab	→	→
Backspace	←	←
Up Arrow	↑	↑
Down Arrow	↓	↓

To Enter	Numeric Keypad	QWERTY Numeric Keypad
Left Arrow		
Right Arrow		
CapsLock		
Enter		
ok		
Shift	 or	 or
Space		
Start (Windows)	 or	
Esc		
Talk		
End Call		
Intermec Dashboard		

CK70 Keypads and Keystrokes

CK70 Alphanumeric Characters

Character	Large Alpha Keypad	Alphanumeric Keypad
a		
b		
c		
d		
e		
f		

Character	Large Alpha Keypad	Alphanumeric Keypad
g	G	G
h	H	H
i	I	I
j	J	J
k	K	K
l	L	L
m	M	M
n	N	N
o	O	O
p	P	P
q	Q	Q
r	R	R
s	S	S
t	T	T
u	U	U
v	V	V
w	W	W
x	X	X
y	Y	Y
z	Z	Z
A	⇧ A	⇧ A

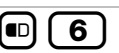
Character	Large Alpha Keypad	Alphanumeric Keypad
B		
C		
D		
E		
F		
G		
H		
I		
J		
K		
L		
M		
N		
O		
P		
Q		
R		
S		
T		
U		
V		

Character	Large Alpha Keypad	Alphanumeric Keypad
W	⇧ W	⇧ W
X	⇧ X	⇧ X
Y	⇧ Y	⇧ Y
Z	⇧ Z	⇧ Z
0	◧ P	0
1	◧ D	1
2	◧ E	2
3	◧ F	3
4	◧ G	4
5	◧ H	5
6	◧ I	6
7	◧ K	7
8	◧ L	8
9	◧ M	9

CK70 Characters and Functions

To Enter	Large Alpha Keypad	Alphanumeric Keypad
@ (at symbol)	◧ S	N/A
& (ampersand)	◧ W	◧ U
* (asterisk)	◧ O	◧ 0
: (colon)	◧ J	◧ 2
; (semicolon)	◨ J	◧ 5

To Enter	Large Alpha Keypad	Alphanumeric Keypad
, (comma)	◐D T	◑ X
$ (dollar)	◑ S	N/A
! (exclamation)	◑ W	N/A
- (hyphen or minus)	◑ X	◑ Space
% (percent)	◑ O	N/A
. (period)	.	.
+ (plus)	◐D X	◐D Space
# (pound)	◐D Q	◑ 0
? (question mark)	◑ Q	◑ Y
‘ (apostrophe)	◑ T	◐D Y
= (equals)	◐D Y	◐D S
_ (underscore)	◑ Y	◑ X
> (greater than)	◑ N	◑ V
< (less than)	◐D N	◐D V
[(left square bracket)	◐D V	◐D T
] (right square bracket)	◑ V	◑ T
{ (left curly brace)	N/A	◐D U
} (right curly brace)	N/A	◑ U
~ (tilde)	N/A	◐D W
\ (backslash)	◑ U	◑ 8
/ (forward slash)	◐D U	◐D 8

To Enter	Large Alpha Keypad	Alphanumeric Keypad
“ (quotes)	N/A	
((left parenthesis)		N/A
) (right parenthesis)		N/A
Insert		
Delete		
Sym		N/A
¦ (broken vertical bar)	N/A	
` (grave)	N/A	
Forward Tab		
Backspace		
Up Arrow		
Down Arrow		
Left Arrow		
Right Arrow		
CapsLock		
Enter		
ok		
Shift		
Space		
Start (Windows)		
Esc		

To Enter	Large Alpha Keypad	Alphanumeric Keypad
Alt	N/A	**Alt**
Ctrl	**Ctrl**	**Ctrl**
Send Call		
End Call		
Intermec Dashboard		

CK70 Function Keys

To Enter	Large Alpha Keypad	Alphanumeric Keypad
F1		
F2		
F3		
F4		
F5		
F6		
F7		
F8		
F9		
F10		
F11	N/A	
F12	N/A	
F13	N/A	
F14	N/A	
F15	N/A	

To Enter	Large Alpha Keypad	Alphanumeric Keypad
F16	N/A	Blue F
F17	N/A	Blue G
F18	N/A	Blue H
F19	N/A	Blue I
F20	N/A	Blue J
F21	N/A	Blue K
F22	N/A	Blue L
F23	N/A	Blue M
F24	N/A	Blue N

CK71 Keypads and Keystrokes

CK71 Alphanumeric Characters

Character	Numeric With Function Keys Keypad	Alphanumeric Keypad
a	Blue 7	A
b	Blue 8	B
c	Blue 9	C
d	Blue 4	D
e	Blue 5	E
f	Blue 6	F
g	Blue 1	G
h	Blue 2	H
i	Blue 3	I

Character	Numeric With Function Keys Keypad	Alphanumeric Keypad
j	Blue 0	J
k	Blue –	K
l	Blue F1	L
m	Blue F2	M
n	Blue F3	N
o	Blue F4	O
p	Blue F5	P
q	Blue F6	Q
r	Blue F7	R
s	Blue F8	S
t	Blue F9	T
u	Blue F10	U
v	Blue F11	V
w	Blue F12	W
x	Blue ?	X
y	Blue Ctrl	Y
z	Blue Alt	Z
A	Blue Shift 7	Shift A
B	Blue Shift 8	Shift B
C	Blue Shift 9	Shift C
D	Blue Shift 4	Shift D

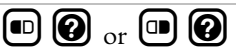
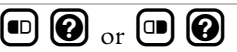
Character	Numeric With Function Keys Keypad	Alphanumeric Keypad
E	5	E
F	6	F
G	1	G
H	2	H
I	3	I
J	0	J
K	–	K
L	F1	L
M	F2	M
N	F3	N
O	F4	O
P	F5	P
Q	F6	Q
R	F7	R
S	F8	S
T	F9	T
U	F10	U
V	F11	V
W	F12	W
X	?	X
Y	Ctrl	Y

Character	Numeric With Function Keys Keypad	Alphanumeric Keypad
Z	Blue Alt	Shift Z
0	0	0
1	1	1
2	2	2
3	3	3
4	4	4
5	5	5
6	6	6
7	7	7
8	8	8
9	9	9

CK71 Characters and Functions

To Enter	Numeric With Function Keys Keypad	Alphanumeric Keypad
: (colon)	Blue Space	Blue 8
; (semicolon)	N/A	Blue 5
, (comma)	N/A	Blue X
$ (dollar)	Blue S	N/A
! (exclamation)	Blue W	N/A
- (hyphen or minus)	-	Blue Space
. (period)	.	.
+ (plus)	N/A	Blue Space

To Enter	Numeric With Function Keys Keypad	Alphanumeric Keypad
‘ (apostrophe)	N/A	Blue Y
= (equals)	N/A	Blue S
_ (underscore)	Orange –	Orange X
> (greater than)	N/A	Orange V
< (less than)	N/A	Blue V
[(left square bracket)	N/A	Blue T
] (right square bracket)	N/A	Orange T
{ (left curly brace)	N/A	Blue U
} (right curly brace)	N/A	Orange U
~ (tilde)	N/A	Blue W
\ (backslash)	Orange Alt	Orange 2
/ (forward slash)	Orange Ctrl	Blue 2
“ (quotes)	N/A	Blue Z
Insert	Blue <	Blue 4
Delete	Orange 4	Blue 6
¦ (broken vertical bar)	N/A	Orange S
` (grave)	N/A	Orange W
Forward Tab	→	→
Backspace	←	←
Up Arrow	↑	↑
Down Arrow	↓	↓

To Enter	Numeric With Function Keys Keypad	Alphanumeric Keypad
Left Arrow		
Right Arrow		
CapsLock		
Enter		
ok		
Shift		
Space		
Start (Windows)		
Esc		
Alt	**Alt**	
Ctrl	**Ctrl**	**Ctrl**
Intermec Dashboard		

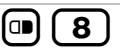
CK71 Function Keys

To Enter	Numeric With Function Keys Keypad	Alphanumeric Keypad
F1		
F2		
F3		
F4		
F5		
F6		
F7		

To Enter	Numeric With Function Keys Keypad	Alphanumeric Keypad
F8	F8	D F3
F9	F9	D F4
F10	F10	D F5
F11	F11	D A
F12	F12	D B
F13	F1	D C
F14	F2	D D
F15	F3	D E
F16	F4	D F
F17	F5	D G
F18	F6	D H
F19	F7	D I
F20	F8	D J
F21	F9	D K
F22	F10	D L
F23	F11	D M
F24	F12	D N

CK71 Intermec Terminal Emulation (ITE) Keys

To Enter	Numeric With Function Keys Keypad	Alphanumeric Keypad
Attention	Blue 0	Blue A
Autolog	N/A	Blue F4
Clear	Orange 6	Blue 6
Duplicate	N/A	Blue D
EEOF	N/A	Blue F5
Erase	N/A	Blue E
Find	N/A	Blue F
Field +	Blue FldExit	Blue 1
Field -	Orange FldExit	Blue 1
Fieldmark	N/A	Blue G
Help	N/A	Orange 3
Hex	N/A	Blue I
Home	Blue .	Blue H
Keypad	N/A	Blue K
Menu	N/A	Blue M
Mode	N/A	Blue O
New Line	N/A	Blue N
Next Screen	Blue 9	Orange 9
PA1	Blue 1	Blue F1
PA2	Blue 2	Blue F2

To Enter	Numeric With Function Keys Keypad	Alphanumeric Keypad
PA3		
Page		
Print	N/A	
Previous Screen		
Remove	N/A	
Reset		
Return		
Roll Down		
Roll Up		
System Request		
View	N/A	
View Down		N/A
View Up		N/A

C

ScanNGo Wi-Fi Configuration Bar Codes

You can use the ScanNGo Wi-Fi configuration bar codes to quickly configure the 802.11 radio in your computer.

Radio Configuration Bar Codes

Use the following ScanNGo bar codes to enable the 802.11 radio and set the defaults for either Funk or Microsoft Wireless Zero Configuration security. After you scan the bar codes, you will still need to use Intermec Settings or another configuration program to set network-specific settings on your computer and to configure the wireless security.

The CN70, CN70e, and CK70 are available with the EA30 imager only. The CK71 has three imager options: the EA30, EX25, or EV12 imager. If your CK71 has an EA30 or EX25 imager, use the 2D configuration bar codes to configure the radio. If your CK71 has an EV12 imager, use the 1D configuration bar codes to configure the radio. You can find out what imager is in your CK71 by opening Intermec Settings and tapping **Data Collection > Internal Scanner > Scanner Settings**.

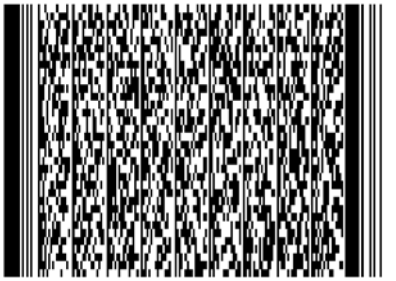
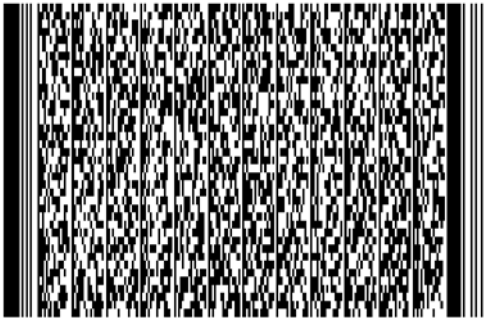
The following ScanNGo bar codes were created using SmartSystems Foundation. For more information on SmartSystems Foundation, see **"Managing the Computer Using SmartSystems" on page 94**.

2D Configuration Bar Codes

Follow these directions to configure the computer with a 2D imager (EA30 or EX25):

1. Scan the appropriate bar code from the table and wait for the program to start.
2. Follow any instructions on the device.

2D Imager Radio Configuration Bar Codes

To Configure These Settings:	Scan This Bar Code
Enable Wi-Fi - set Funk defaults	
Enable Wi-Fi radio - set Microsoft WZC defaults	

1D Configuration Bar Codes

Follow these directions to configure the computer with a 1D imager (EV12):

1. Scan the **START HERE** bar code from the table and wait for the program to start.
2. Scan the bar code labeled **1/13** or **1/20** depending of the wireless security you want to use.
3. Scan the rest of the bar codes in any order.
4. Follow any instructions on the device.

1D Imager Radio Configuration Bar Codes

To Configure These Settings:	Scan This Bar Code
Enable Wi-Fi - set Funk defaults	START HERE
	1/13
	2/13
	3/13
	4/13
	5/13

To Configure These Settings:	Scan This Bar Code
Enable Wi-Fi - set Funk defaults (continued)	6/13 7/13 8/13 9/13 10/13 11/13

To Configure These Settings:	Scan This Bar Code
Enable Wi-Fi - set Funk defaults (continued)	 12/13 13/13
Enable Wi-Fi radio - set Microsoft WZC defaults	 START HERE 1/20 2/20 3/20

To Configure These Settings:	Scan This Bar Code
Enable Wi-Fi radio - set Microsoft WZC defaults (continued)	4/20 5/20 6/20 7/20 8/20 9/20

To Configure These Settings:	Scan This Bar Code
Enable Wi-Fi radio - set Microsoft WZC defaults (continued)	10/20 11/20 12/20 13/20 14/20 15/20

To Configure These Settings:	Scan This Bar Code
Enable Wi-Fi radio - set Microsoft WZC defaults (continued)	16/20 17/20 18/20 19/20 20/20

Index

Symbols

.cab files, using to install applications 96

Numerics

70 Series
- computer models 2
- features 5

802.11 communications, configuring 73
802.11 network status
- troubleshooting 107

802.11 radio, default settings 133
802.1x security
- configuring with Funk 84
- configuring with Microsoft 88
- troubleshooting 106
- with Funk 84

A

accessories, described 8
activation wizard, starting 53
ActiveSync
- downloading 100
- establishing a partnership 34
- using to install applications 97

aligning the screen 43
alpha with numeric keypad
- illustrated 18
- keypresses, listed 149–156

alphanumeric keypad
- illustrated 18
- keypresses, listed 149–164

applications
- developing with Intermec Resource Kits 95
- installing with a storage card 97
- installing with ActiveSync 97
- installing with computer as mass storage device 35
- installing with Console 96
- Intermec 44
- Intermec, available for download 45
- Intermec, available on computer 44
- launching automatically 97
- packaging 96
- troubleshooting 113

ASCII scanner, connecting 78
audio device, connecting with Bluetooth 77
audio snap-on adapter, described 8
AutoRun, description 96
AutoRun.exe, using to start application 97

B

back accessory interface
- description 8
- pin-outs 120

backlight
- configuring screen 25
- keypad behavior 18

bar code
- default symbology settings 130
- radio configuration 166
- reading 27
- reading, troubleshooting 109
- symbologies 121

battery
- about 10
- battery icons, described 13
- changing 10
- charging 10
- charging accessories 10
- checking the status 13
- conserving battery life 15
- descriptions 8
- status LED 14

Bluetooth
- Audio application description 44
- audio device, connecting to 77
- communications, configuring 74–77
- printer, connecting to 76
- scanner, connecting to 74

C

calling product support 112
camera, description 56
CDMA phone
- activating 52
- carriers 52

certificate, loading 90

characters
entering on CK70/CK71 keypad 23
entering on numeric keypad 22
entering on QWERTY keypad 21
entering with keystrokes 140–164
charging accessories, battery 10
charging the battery 10
CK70
keypads, illustrated 18
status LEDs 6, 7
CK70/CK71
battery, described 8
entering characters on keypad 23
magstripe reader adapter, described 8
CK71
keypads, illustrated 18
status LEDs 7
clean boot, performing 115
cleaning computer 116
CN70
keypads, illustrated 16
status LEDs 6
CN70/CN70e
battery, described 8
vehicle dock, described 9
vehicle holder, described 9
cold boot, performing 113
communications
802.11, configuring 73
Bluetooth, configuring 74–77
default settings 133
Ethernet, configuring 73
serial 77
USB 77
configuration number, finding 112
configuring parameters 64
conserving battery life 15
Console, using to install applications 96
contact information, Intermec ii

D

Dashboard
about the button 25
button, using 104
description 104
illustration 104
launching 25
default settings
bar code symbologies 130
communications 133
imager 132
listed 130–137
restoring Intermec Settings 71
scanner 132
desktop stand, described 8
DX1 desktop dock, described 8
DX2 dual dock, described 8
DX4 quad dock, described 8

E

EA30 area imager, reading distances 122
electrial specifications 119
eMDI, description 45
emergency phone call, making with computer 54
Enhanced Mobile Document Imaging (eMDI) application, description 45
environmental specifications 118
Ethernet
communications, configuring 73
snap-on adapter, described 9
EV12 linear imager, reading distances 125
EX25 imager, reading distances 127

F

Features Demo, description 46
features of 70 Series 5
files, transferring to and from PC 34
fix interval, configuring with iGPS 62
flash file store, using computer as 35
flick, screen gesture described 40
Funk security
802.1x 84
configuring 802.1x 84
configuring static WEP 85
configuring WPA Enterprise (802.1x) 82
configuring WPA Personal (PSK) 83
configuring WPA2 Enterprise (802.1x) 82

Funk security (*continued*)
configuring WPA2 Personal (PSK) 83
profile, choosing 82
using open (no security) associations 85

G

gestures, supported 39
Good Read LED
description 7
troubleshooting 109
GPS
configuring 60
GPSID, overview 60
improving performance 61
GPSID (GPS Intermediate Driver)
overview 60
gpsOneXTRA, description 61

H

handstrap replacement kit, described 9
hard reset, performing 113
health, monitoring computer 104
Hibernate (battery swap), description 24
holster, described 9
Home screen, understanding 38
horizontal scroll bar
description 38
illustration 38

I

IDL (Intermec Developer Library) 95
iGPS application description 44
iGPS, using to improve performance 61
Image Capture, description 46
Image Update
silently updating system software 100
using to update system software 98
imager
default settings 132
reading distances 122–129
Intermec Browser, description 46
Intermec Connection Manager, description 46
Intermec Dashboard, about 104
Intermec Developer Library (IDL) 95
Intermec Launcher, description 47
Intermec Resource Kits
described 95
downloading 95
Intermec Settings
command reference manual link 69, 72
described 64
description 44, 64
hiding menu items 71
main menu illustration 65
menu options 65–69
navigating in 70
restoring default settings 71
restoring menu items 71
starting 65
understanding structure 65
using remotely with SmartSystems 72
using to configure Profile Settings 70
Intermec, contact information ii
Internet Service Provider (ISP) connection, creating 78
ISpyWiFi
application description 44
diagnosing Wi-Fi status 107

K

Key status LED, description 7
keypad
backlight behavior 16, 18
keystrokes for entering characters 140–164
keypads
illustrated 16
troubleshooting keys 111
Knowledge Central web site 112

L

language provisioning 9
launching applications automatically 97
LEDs
battery status, described 14
status descriptions 7
Location of the CK70 Status LEDs 7
locked computer, troubleshooting 111

M

magstripe reader adapter, described 8
magstripe reader snap-on adapter, described 8
mass storage device, using computer as 35
memory, computer 119
microSD card
  about 28
  installing in a CK70/CK71 31
  installing in a CN70/CN70e 28
Microsoft security
  choosing 86
  configuring 802.1x 88
  configuring static WEP 89
  configuring WPA Enterprise (802.1x) 86
  configuring WPA Personal (PSK) 87
  configuring WPA2 Enterprise (802.1x) 86
  configuring WPA2 Personal (PSK) 87
  using open (no security) associations 90
models of 70 Series computers 2
MS Assisted mode, description 61

N

network connection, troubleshooting 105
non-incendive (NI) specifications 119
Notification LED, description 7
numeric function keypad, illustrated 18
numeric keypad
  entering characters on 22
  illustrated 16
  keypresses, listed 140
numeric with function keys keypad
  keypresses, listed 156–164

O

open associations
  configuring with Funk 85
  configuring with Microsoft WZC 90
operating system
  finding version 113
  version 2

P

pan, screen gesture described 40
phone
  CDMA, activating 52
  features 50
  making a call 54
  making an emergency call 54
  turning on and off 53
  UMTS, activating 50
physical specifications 118
picture
  saving to an SD card 57
  storage location 56
  taking with camera 56
pin-outs, back accessory interface 120
Power button, description of behavior 23
power options
  customizing 25
  setting 23
power specifications 119
predefined imager mode, choosing 27
printer, connecting with Bluetooth 76
processor, computer 119
product support
  calling 112
  Knowledge Central web site 112
product support, calling 112
Profile Settings
  configuring with Intermec Settings 70
Profile Settings application description 44
profile, choosing Funk security 82

Q

QWERTY keypad
  entering characters on 21
  illustrated 16

R

reading bar codes 27
reading distances
  EA30 area imager 122
  EV12 linear imager 125
  EX25 imager 127
Ready-to-Work LED
  description 7
reboot
  performing 113
  power option description 25
recording a video 57
regulatory approvals 121
Reset button, location 114
reset, performing 113
RS-232 snap-on adapter, described 9

S

scan handle, described 9
ScanDiagnostic
  Intermec application description 45
  using to troubleshoot 110
scanner
  Bluetooth, connecting to 74
  default settings 132
  tethered scanner, connecting 78
  troubleshooting 109
scanners
  supported tethered and cordless 27
ScanNGo
  radio configuration bar codes 166
screen
  aligning 43
  backlight, configuring 25
  brightness, configuring 26
  gestures 39
  no response, troubleshooting 111
  specifications 120
Screen Off
  power option description 25
SD card, using to save pictures and videos 57
security, wireless
  802.1x with Funk 84
  choosing Funk or WZC 81
serial communications, about 77
settings
  default, listed 130–137
Shift status LED, description 7
Shutdown
  power option description 25
silently updating system software 100
SIM card, installing 50
SmartSystems Foundation
  console, illustration 94
  Console, using to install applications 96
  description 47
  downloading 47, 95
  monitoring computer health 104
  ScanNGo description 95
  updating system software 99
  using the Console to install applications 96
  using to manage computer 94
  using with remote Intermec Settings 72
specifications
  non-incendive (NI) 119
  physical and environmental 118
status icons, Title bar 40
status LEDs
  CK70 6
  CN70 6
  descriptions 7
storage card, using to install applications 97
storage, computer 119
Suspend, power option description 24
symbologies, supported 121
system software
  updating with SmartSystems Foundation 99
system software, updating 98

T

terminal emulation, troubleshooting 105
tethered scanner, connecting 78
tethered stylus replacement kit, described 9
Tile bar
  description 38
  illustration 38

Title bar
description 38
illustration 38
status icon descriptions 40
transferring files, to and from PC 34
troubleshooting 105–110
802.11 network status 107
802.1x security 106
operation 111
reading bar codes 109
Wi-Fi connection 105
turning on or off phone 53, 54

U

UMTS phone, activating 50
update packages, installing individual 100
USB communictions, about 77
USB snap-on adapter, described 9

V

vehicle dock accessories, described 9
video
recording 57
saving to an SD card 57
Virtual Private Network (VPN) connection, creating 80
volume, adjusting 26

W

Wavelink Avalanche, downloading the enabler 95
WEP
static, configuring with Funk 85
static, configuring with Microsoft 89
WiFi communications
supported 5
Wi-Fi radio, enabling 73
Wi-Fi, troubleshooting 105
Windows Embedded Handheld, user interface 38
Windows Mobile Device Center
downloading 100
wireless
connectivity, troubleshooting 105
Wireless Center application
description 45
Wireless Printing application
description 45
Wireless Scanning application
description 45
wireless security 81–91
802.1x with Funk 84
certificate, loading 90
choosing Funk or WZC 81
configuration bar codes 166
Wireless Zero Configuration (WZC), selecting security choice 86
WPA
Enterprise (802.1x) security, configuring with Funk 82
Enterprise (802.1x) security, configuring with Microsoft 86
Personal (PSK) security, configuring with Funk 83
Personal (PSK) security, configuring with Microsoft 87
WPA2
Enterprise (802.1x) security, configuring with Funk 82
Enterprise (802.1x) security, configuring with Microsoft 86
Personal (PSK) security, configuring with Funk 83
Personal (PSK) security, configuring with Microsoft 87
www.intermec.com
Knowledge Central 112
manuals, downloading ix, xi
Product Support 112
warranty information ix

Intermec

Worldwide Headquarters
6001 36th Avenue West
Everett, Washington 98203
U.S.A.

tel 425.348.2600

fax 425.355.9551

www.intermec.com

© 2011 Intermec Technologies Corporation. All rights reserved.

70 Series Mobile Computer User's Manual

P/N 935-038-002